

APPENDIX NO. 5: to the General Terms and Conditions of PROMED Individual Health Insurance

PREMIUM Option DETAILED LIST OF SERVICES

OUTPATIENT SERVICES

MEDICAL HELPLINE, 24/7

Medical Helpline 24/7 is provided to the Insured in cases requiring the Insured to obtain immediate consultation by a Physician or medical specialist.

The health benefit consists in the possibility for an Insured to obtain telephone advice from medical personnel (doctors, nurses) regarding:

- internal medicine
- family medicine
- paediatrics
- nursing

through 24/7 nationwide medical helpline of the Operator.

In medically justified situations, medical personnel providing advice to an Insured may: refer them to an on-site visit; recommend that an emergency medical team be called to them; refer them to a Hospital Emergency Department on an urgent basis.

The following documents **cannot be issued** through Medical Helpline 24/7:

- ✓ **e-prescriptions** for: vaccines; narcotics drugs, drugs with strong sedative, analgesic, anti-anxiety effects (which require on-site consultation for medical indications); preparations with addictive potential; post-coital contraception (so-called emergency contraception);
- ✓ **e-referrals** for: diagnostic tests and examinations including: procedures using ionizing radiation; biopsies; endoscopic tests; exercise tests.

The final decision to issue an e-prescription/e-referral/e-sick leave during a Medical Helpline consultation is at the discretion of the Physician who may refuse to issue such a document, based on medical indications and the Insured welfare.

Medical Helpline 24/7 is available only to an Insured. Use of the Health Benefit by third parties is not permitted. The Insured is obliged to provide data in accordance with the facts, in accordance with the principles of reliability and due diligence required for the use of health services.

Medical Helpline 24/7 is used to provide an Insured with remote medical consultations in situations that do not require intervention in a life or health emergency. Due to its remote nature, this service is not a substitute for an on-site consultation, as it does not allow for a physical examination.

ONLINE CONSULTATIONS

The health service "Online Consultations" allows an Insured to make an interactive one-on-one conversation with a Physician, midwife or nurse via ICT systems or communication systems provided by Operator. The consultations are provided in the fields of:

- internal / family medicine
- paediatrics
- paediatric nursing
- obstetrics

Consultations within the service may be used by Insured with full access to the Patient Portal (an online portal provided by the Operator). Accessibility of "Online consultations" with a Physician, a midwife or a nurse depends on the schedule of medical specialists and can be accessed under the "Online Consultation" tab in the Patient Portal. An

Insured may choose a communication channel from among those provided by Insurer in the Patient Portal. The service is accessed by “queuing” the Insured under the “Online Consultation” tab. The content of an “Online Consultation” is saved and entered into the Insured’s medical records.

An online consultation does not replace an in-person consultation because there are no direct examinations. In medically justified cases, the medical specialist may refuse remote advice and refer the Insured for an in-patient consultation.

Online consultation is available only to Insureds. Use of the service by third parties is not permitted. The Insured is obliged to provide data in accordance with the facts, in accordance with the principles of reliability and due diligence required for the use of health services.

As part of an online consultation a medical specialist can:

- ✓ issue an e-prescription (for continuation of chronic treatment or de novo treatment – according to documentation and medical indications);
- ✓ issue medical recommendations resulting from an online consultation, a medical certificate in case of medical indications;
- ✓ issue a referral: for tests and examinations, to another specialist, for another online consultation or for an in-patient service.

As part of an online consultation a medical specialist **cannot issue:**

- ✓ e-sick leaves;
- ✓ referrals for medical examinations with the use of ionising radiation;
- ✓ referrals for biopsy, endoscopy and exercise tests;
- ✓ e-prescriptions for: vaccines; narcotics drugs, drugs with strong sedative, analgesic, anti-anxiety effects (which require on-site consultation for medical indications); postcoital contraception (emergency contraception).

If medically justified, a medical specialist providing an online consultation may refuse to give remote medical advice and refer the Insured for an in-person consultation with a physician, midwife or nurse.

The final decision to issue an e-prescription during an online consultation is at the discretion of the Physician who may refuse to issue such a document, based on medical indications and the Insured welfare.

PHYSICIAN CONSULTATIONS – BASIC OPTION

The health service “Physician Consultations – basic option” allows an Insured to receive a consultation with a Physician **without the need for a referral**. These consultations are carried out in case of: health complaints, sudden illnesses and for general medical advice.

Consultations can be provided:

- ✓ on-site – in Clinics indicated by Insurer;
- ✓ remotely – in the form of telephone, online or video consultations;
- ✓ in Infection Treatment Centres – in the form of on-site visits for the Insured with symptoms of infections, provided in selected Clinics indicated by Insurer.

The form in which consultations are carried out is determined by Insurer – up-to-date information in this regard may be obtained by the Insured at the Patient Portal (an online portal provided by the Operator) or via the Operator’s Helpline.

The scope of the Health Benefit depends on the form of its implementation and **may include:** taking a medical history, providing advice by a Physician and performing basic activities necessary to make a diagnosis, make a therapeutic decision or monitor the treatment process.

A healthcare service relates to a consultation in the field of:

- internal medicine
- paediatrics
- family medicine.

The health service “Physician Consultations – basic option” does not include: consultations provided by Doctors on duty, Doctors holding a postdoctoral degree, a professor title, or Doctors holding the positions of: associate professor or full professor.

PHYSICIAN AND MEDICAL SPECIALIST CONSULTATIONS – OPTION 4

The health service “Physician and medical specialist consultations – option 4” allows an Insured to receive a consultation with a Physician or a medical specialist in the case of health complaints, sudden illnesses and for general medical advice.

Consultations can be provided:

- ✓ on-site – in Clinics indicated by Insurer;
- ✓ remotely – in the form of telephone, online or video consultations;
- ✓ in Infection Treatment Centres – in the form of on-site visits for Insured with symptoms of infections, provided in selected Clinics indicated by Insurer.

The form in which consultations are carried out is determined by Insurer – up-to-date information in this regard may be obtained by the Insured at the Patient Portal (an online portal provided by the Operator) or via the Operator’s Helpline.

The scope of the Health Benefit depends on the form of its implementation and may include: taking a medical history, providing advice by a Physician or a medical specialist and performing basic activities necessary to make a diagnosis, make a therapeutic decision or monitor the treatment process.

The scope of consultation depends on the age of the Insured and a requirement for a referral:

Insured **over 18 years of age** may use consultations **without the need for a referral** in the following fields:

- allergology
- general surgery
- dermatology
- diabetology
- endocrinology
- gastroenterology
- gynaecology
- gynaecological endocrinology
- haematology
- cardiology
- laryngology
- nephrology
- neurology
- ophthalmology
- oncology
- optometry
- orthopaedics
- proctology
- pulmonology
- rheumatology
- urology

Insured **under 18 years of age** may use consultations **without the need for a referral** in the following fields:

- paediatric surgery
- dermatology
- gynaecology (from the age of 16)
- laryngology
- neurology
- ophthalmology
- orthopaedics

Insured **over 18 years of age** may use consultations **upon referral** in the following fields:

- anaesthesiology
- angiology
- audiology
- balneology and physical medicine
- vascular surgery
- surgical oncology
- infectious diseases
- phlebology
- phoniatriy
- geriatrics
- gynaecologic oncology
- hepatology
- hypertension therapy
- immunology
- travel medicine
- neurosurgery
- medical rehabilitation

Insured **under 18 years of age** may use consultations **upon referral** in the following fields:

- allergology
- anaesthesiology
- infectious diseases
- diabetology
- endocrinology
- gastroenterology
- gynaecology (under 16 years of age)
- haematology

- immunology
- cardiology
- travel medicine
- nephrology
- neonatology
- neurosurgery
- oncology
- pulmonology
- medical rehabilitation
- rheumatology
- urology

The health service “Physician and medical specialist consultations – option 4” **does not include**: consultations provided by Doctors on duty, Doctors holding a postdoctoral degree, a professor title, or Doctors holding the positions of: associate professor or full professor.

CONSULTATIONS WITH PHYSICIANS AND WITH MENTAL HEALTH AND SPEECH THERAPY SPECIALISTS

The health service “Consultations with physicians and with mental health and speech therapy specialists” allows an Insured to use a consultation with a Physician or mental health and speech therapy specialists.

Consultations can be provided:

- ✓ on-site – in Clinics indicated by Insurer;
- ✓ remotely – in the form of telephone, online or video consultations.

The form in which consultations are carried out is determined by Insurer – up-to-date information in this regard may be obtained by the Insured at the Patient Portal (an online portal provided by the Operator) or via the Operator’s Helpline.

Consultations **include**: history taking, specialist advice and basic activities necessary to establish a diagnosis, implement relevant therapeutic activities and monitor the treatment process.

The scope of the health service and the number of available consultations depend on the age of the Insured:

Insured **over 18 years of age** may use **3 consultations** during each 12-month coverage period, **without the need for a referral**, in the following fields:

- psychiatry
- sex therapy
- psychology
- speech therapy

Insured **under 18 years of age** may use **3 consultations** during each 12-month coverage period, **without the need for a referral**, in the following fields:

- psychology
- speech therapy

Insured **under 18 years of age** may use **1 consultations** during each 12-month coverage period, **without the need for a referral**, in the following fields:

- psychiatry

The scope of the health service **does not include**:

- consultations provided by Doctors holding a postdoctoral degree, a professor title, or Doctors holding the positions of: associate professor or full professor;
- consultations in the fields of speech therapy for the hearing impaired and neuro speech therapy;
- management of therapy;
- psychological diagnostics;
- services provided by the non-public psychological and pedagogical clinic.

DIETICIAN CONSULTATIONS – OPTION 2

The health service “Dietician consultations – option 2” allows an Insured to use a consultation with a dietician.

Consultations can be provided:

- ✓ on-site – in Clinics indicated by Insurer;
- ✓ remotely – in the form of telephone, online or video consultations;

The form in which consultations are carried out is determined by Insurer – up-to-date information in this regard may be obtained by the Insured at the Patient Portal (an online portal provided by the Operator) or via the Operator's Helpline.

Consultations **include**: history taking and general dietary recommendations.

Consultations **do not include**: the development of individual nutrition plans (setting an individual diet).

The healthcare service is provided in accordance with the rules listed below:

Insured **over 18 years of age** may use consultations **without the need for a referral**.

Insured **under 18 years of age** may use consultations **upon referral** issued by a Physician.

ON-DUTY PHYSICIAN CONSULTATIONS – OPTION 2

The health service "On-duty physician consultations – option 2" **covers only basic emergency care** in case of sudden illness that occurred **not earlier than 24 hours** before the Insured notifies Operator of his/her desire for consultation.

Consultations with on-duty physicians may be made only on the day of notification within the working hours of Clinics indicated by Insurer, provided they are available at a given Clinic.

The health service **includes**: medical history taking, physician's advice and basic procedures necessary for making an initial diagnosis, taking an appropriate therapeutic decision and refers to consultations within the following scope:

- internal medicine
- paediatrics
- family medicine.

And additionally for Insured **over 18 years of age**:

- general surgery
- orthopaedics

The service **does not include**: medical interventions provided for life saving purposes under the State Medical Emergency system (in accordance with the Act of 8 September 2006 on State Medical Emergency, as amended).

PROFESSOR CONSULTATIONS

The health service "Professor consultations" is provided **upon a referral** issued by the Physician.

The health service allows the Insured to use a consultation with a Physician holding: the title of professor, the degree of doctor habilitated or holding the position of: associate professor or full professor.

Professor consultations take place at Clinics in Clinics indicated by Insurer, if available.

The scope of the service "Professor consultation" corresponds to **the scope of consultations with Physicians and medical specialists**, from which the Insured may benefit under the agreement.

NURSING PROCEDURES

The health service "Nursing procedures" is provided at Clinics designated by Insurer and consists in basic measurements and minor procedures, including diagnostic procedures, in accordance with the professional competence of the nurse or midwife.

The scope of available nursing procedures depends on:

- ✓ the range of consultations with Physicians, which the Insured may use under the concluded agreement;
- ✓ the age of the Insured;
- ✓ the availability of the procedure at a given Clinic designated by the Insurer.

The health service "Nursing procedures" **includes**:

- procedures performed **on a doctor's recommendation**:
- intravenous injection
 - subcutaneous/intramuscular injection
 - emergency drip administration
 - blood drawing
 - oral medicine administration in emergency

- placement/change/removal of a small dressing
 - blood pressure measurement
- procedures performed **without a referral**:
- office-based midwife service – breast palpation
 - height and weight measurement
 - body temperature measurement

Standard medical materials and supplies used during the above-specified procedures such as: dressings, bandages, cannulae, syringes, swabs, adhesive strips, needles, serum — tetanus antitoxin and disinfectants **are provided by Operator free of charge.**

In the case of use of other materials or medical supplies not included above, an additional fee may be charged to the Insured – in accordance with the applicable price list of the respective Clinic designated by Insurer.

OUTPATIENT PROCEDURES – OPTION 4

The health service “Outpatient procedures – option 4” includes measurements and medical procedures performed by a Physician, nurse or another medical professional, according to their competence, as part of:

- ✓ a medical consultation, during which there is a need to perform a given procedure, or
- ✓ a separate treatment visit that does not require a medical consultation.

The procedures are performed at Clinics indicated by Insurer **with no need for a hospital stay or operating room standards.**

The scope of available procedures depends on:

- ✓ the scope of consultations with Physicians and medical specialists to which the Insured is entitled;
- ✓ the age of the Insured;
- ✓ their availability at a given Clinic.

If an outpatient procedure is marked below as “**standard***” it should be understood as a service that is generally available and commonly used in the territory of the Republic of Poland, in accordance with current medical knowledge and clinical practice accepted under the conditions of the health care system in Poland.

The health service “Outpatient procedures – option 4” **includes:**

Basic outpatient medical treatments:

- blood pressure measurement
- height and weight measurement
- non-surgical tick removal

Outpatient surgical procedures:

- wound cleansing / excision
- nail surgery – cleaning / removal
- skin procedure – incision of haematoma/abscess, with drainage
- skin procedure – removal of a foreign body, with wound debridement (removal of a foreign body from the skin)
- ingrown nail procedure (onychoplasty) – bilateral
- ingrown nail procedure (onychoplasty) – unilateral
- sampling of skin tissue for specialist examination
- stitching a wound of up to 3 cm
- removal of a boil / small skin abscess (up to 2 cm)
- removal of another foreign body without incision
- surgical tick removal
- suture removal after procedures performed out of the Clinics indicated by Insurer, qualification based on the Operator doctor’s assessment (we do not remove sutures after childbirth)
- suture removal in a treatment room after procedures performed in the Clinics indicated by Insurer
- classical surgical excision of a skin lesion of up to 1.5 cm due to medical indications (does not include lesions excised due to aesthetic, plastic indications) with standard histopathological examination – specimen from the skin lesion removed
- placement/change/removal – small dressing (not requiring surgical debridement)

Outpatient laryngological procedures:

- Eustachian tube examination, insufflation
- nasal administration of mucosa-shrinking medicine in emergency cases
- electrocoagulation of blood vessels of the nasal septum
- catheterisation of the Eustachian tube
- coagulation of blood vessels of the nasal septum
- cryosurgery (does not include snoring therapy)
- incision of auricular haematomas
- incision of haematomas of the nasal septum
- closed reduction of the nose
- obliteration of varicose veins at the base of tongue
- ear irrigation
- sinus rinse
- Pretz sinus rinse
- incision of the lingual frenulum in the oral cavity
- simple laryngological dressing
- sinus puncture
- removal of a foreign body from the nose/ear
- suture removal after laryngological procedures performed outside of Clinics indicated by Insurer, qualification based on the Operator doctor's assessment
- suture removal in a treatment room after laryngological procedures performed at the Clinics indicated by Insurer
- nasal tamponade removal
- laryngeal clysis
- application/change/removal of a drain in the ear canal
- unilateral dressing of nasal hemorrhage
- bilateral dressing of nasal hemorrhage

Outpatient ophthalmologic procedures:

- visual acuity examination
- corrective lens selection (excludes varifocal lenses)
- gonioscopy (iridocorneal angle assessment)
- lacrimal duct irrigation (for the Insured over 18 years of age)
- medicine instillation into the conjunctival sac
- standard* autorefractometry
- standard* ocular fundus examination
- standard* stereoscopic vision examination
- standard* intraocular pressure measurement
- removal of a foreign body from the eye

Outpatient orthopaedic procedures:

- intra-articular and peri-articular block
- adjustment of small orthopaedic devices — big joints
- adjustment of small orthopaedic devices — small joints
- reposition of a dislocation or fracture
- preparation: traditional cast — tape
- intra-articular puncture — taking sample material for examination
- Dessault type immobilisation (small/large)
- intra-articular and peri-articular injection
- placement/change/removal — small dressing
- cast application
- placement of a jacket type traditional plaster cast
- lower limb plaster cast removal
- upper limb plaster cast removal

Outpatient dermatological procedures (do not include lesions removed due to aesthetic, plastic indications):

- standard* dermatoscopy
- aesthetic cryotherapy dermatological procedure, 1 to 6 lesions
- aesthetic cryotherapy dermatological procedure, 7 to 10 lesions
- aesthetic electrotherapy dermatological procedure, 1 to 6 lesions
- aesthetic electrotherapy dermatological procedure 7 to 10 lesions
- dermatological procedure – curettage/destruction of skin lesion
- dermatological procedure — PUVA lamp
- dermatological procedure — removal and coagulation of skin fibromas

Outpatient gynaecological procedures:

- insertion of an intrauterine device
- removal of an intrauterine device
- hPV HR test with possible LBC cytology (in the case of a positive HPV HR result)
- cervical and labial procedures — cryocoagulation

- cervical procedures cryocoagulation — treatment of erosions

Outpatient allergological procedures:

- allergy immunotherapy with an allergological consultation

Anaesthesia:

- local (infiltration or permeation) anaesthesia
- local (topical) anesthesia for endoscopy
- simple anaesthesia for colonoscopy
- simple anaesthesia for gastroscopy

Biopsy with standard histopathological examination – fine-needle biopsy material

- fine-needle biopsy — skin
- fine-needle biopsy — breast nipple
- fine-needle biopsy — salivary gland
- fine-needle biopsy — thyroid
- fine-needle biopsy – subcutaneous tissue
- fine-needle biopsy — lymph nodes

Other outpatient procedures:

- Foley catheter removal
- removal of a polyp up to 1 cm during gastroscopy with a histopathological examination of the polyp
- removal of a polyp up to 1 cm during colonoscopy with a histopathological examination of the polyp
- enema
- foley catheter application

Standard medical materials and supplies used during the above-specified procedures such as: dressings, bandages, cannulae, syringes, swabs, adhesive strips, needles, serum — tetanus antitoxin and disinfectants **are provided by Insurer free of charge.**

In the case of use of other materials or medical supplies not included above, an **additional fee may be charged** to the Insured – in accordance with the applicable price list of the respective Clinic.

FLU AND TETANUS VACCINATIONS

The health service “Flu and tetanus vaccinations” as part of infectious disease prevention **includes** vaccinations against seasonal flu and tetanus (anti-tetanus anatoxin).

As part of this health service an Insured may receive:

- a medical consultation a nurse consultation before vaccination
- a vaccine (medicinal product)
- nursing service consisting in giving an injection

Flu and tetanus vaccinations are performed at Clinics indicated by Insurer.

ADDITIONAL RECOMMENDED PREVENTIVE VACCINATIONS

The health service “Additional recommended preventive vaccinations” is performed at Clinics indicated by Insurer **based on a referral** issued by Insurer.

The service covers vaccinations against the following diseases (including combination vaccines):

- tick-borne encephalitis
- hepatitis A
- hepatitis B
- measles, mumps, rubella

As part of this health service an Insured may receive:

- a medical consultation a nurse consultation before vaccination
- a vaccine (medicinal product)
- nursing service consisting in giving an injection

LABORATORY TEST PANEL (NO REFERRAL NEEDED)

The health service "Laboratory testing panel (no referral needed)" allows an Insured to perform **once during each 12-month coverage period** the set of laboratory tests specified below.

The health service is performed **with no referral needed** at Clinics indicated by Insurer.

If a laboratory test is marked below as "**standard***" it should be understood as a service that is generally available and commonly used in the territory of the Republic of Poland, in accordance with current medical knowledge and clinical practice accepted under the conditions of the health care system in Poland.

The scope of laboratory tests depends on the age of the Insured and **includes:**

for Insured **over 18 years of age:**

- beta HCG
- fasting glucose
- lipid profile
- TSH
- urinalysis
- blood count + platelet count + automated smear
- HPV HR test with possible LBC cytology (in the case of a positive HPV HR result) – the frequency of the examination in accordance with current medical knowledge and the positions of experts (the Polish Society of Gynecologists and Obstetricians and the Polish Society of Colposcopy and Cervical Pathophysiology)

for Insured **under 18 years of age:**

- CRP test strips
- fasting glucose
- lipid profile
- urinalysis
- blood count + platelet count + automated smear
- HPV HR test with possible LBC cytology (in the case of a positive HPV HR result) – the frequency of the examination in accordance with current medical knowledge and the positions of experts (the Polish Society of Gynecologists and Obstetricians and the Polish Society of Colposcopy and Cervical Pathophysiology) - (available to Insured over the age of 16)

DIAGNOSTIC TESTS AND EXAMINATIONS – OPTION 4

The health service "Diagnostic tests and examinations – option 4" are performed:

- ✓ **on the basis of a referral** issued by the Physician, solely on the basis of medical indications in the course of the ongoing diagnostic and therapeutic procedure,
- ✓ in Clinics indicated by Insurer.

The results of diagnostic tests are provided to the Insured on a carrier in accordance with the standards in force in a given Clinic.

Unless otherwise indicated below, the health service "Diagnostic tests and examinations – option 4" **does not include:**

- ✓ laboratory diagnostics using strip tests;
- ✓ tests performed using molecular biology techniques;
- ✓ contrast media for computed tomography and magnetic resonance imaging examinations;
- ✓ imaging diagnostics in the field of ultrasonography using techniques such as: Doppler, 3D, 4D or elastography.

If a test or an examination from the scope of "Diagnostic tests and examinations – option 4" is marked as "**standard***" it should be understood as a service that is generally available and commonly used in the territory of the Republic of Poland, in accordance with current medical knowledge and clinical practice accepted under the conditions of the health care system in Poland.

The scope of the tests and examinations **includes only** procedures necessary to assess the health of the Insured in accordance with current medical knowledge and applicable standards of treatment and diagnosis:

Laboratory diagnostics:

Haematology and coagulation tests with taking test samples (blood):

- antithrombin III
- APTT
- C protein activity
- S protein free
- thrombin time — TT
- factor V Leiden, method: PCR
- D-dimers
- absolute eosinophil count (blood smear)
- fibrinogen
- INR / prothrombin time
- blood count + platelet count + automated smear
- ESR
- platelets
- manual blood smear

Biochemical and hormonal tests, tumour marker tests with taking test samples (blood):

- 17 – OH progesterone
- AFP — alpha-fetoprotein
- plasma renin activity
- albumins
- aldolase
- aldosterone
- Alpha-1 acid glycoprotein (Orosomuroid)
- alpha-1 – antitrypsin
- amylase
- androstenedione
- apolipoprotein A1
- β_2 microglobulin
- total protein
- direct bilirubin
- total bilirubin
- BNP
- BRCA1, method: PCR
- CA 125
- CA 15.3 – breast cancer antigen
- CA 19.9 — gastrointestinal cancer antigen
- CA 72-4 – colon tumour marker
- total iron binding capacity, TIBC
- CEA — carcinoembryonic antigen
- ceruloplasmin
- chlorides (Cl)
- cholesterol
- cholinesterase
- blood-cell cholinesterase / blood-cell acetylcholinesterase
- CK – MB activity
- CK – MB mass
- CK (creatine kinase)
- CRP, quantitative
- CA 21-1 – lung tumour marker
- zinc
- zinc protoporphyrin (ZnPP) in red blood cells
- cystatin C
- Dehydroepiandrosterone (DHEA)
- DHEA – S
- angiotensin-converting enzyme (ACE)
- erythropoietin
- oestradiol
- free estriol
- ferritin
- acid phosphatase
- prostatic acid phosphatase
- alkaline phosphatase
- alkaline phosphatase – bone fraction
- phosphorus (P)
- FSH
- gastrin
- GGTP
- glucose 60' after a meal
- glucose 120' after a meal
- fasting glucose
- glucose 75 g, 1-hour glucose challenge test
- glucose 75 g, 2-hour glucose challenge test
- glucose 75 g, 3-hour glucose challenge test
- glucose 75 g, 4-hour glucose challenge test
- glucose 75 g, 5-hour glucose challenge test
- glucosastomatol
- haptoglobin
- HbA1c – glycated haemoglobin
- HDL cholesterol
- homocysteine
- adrenocorticotrophic hormone (ACTH)
- growth hormone (GH)
- IGF – BP 3
- IgA immunoglobulin
- IgE immunoglobulin (total IgE)
- IgG immunoglobulin
- immunoglobulin IgM
- insulin / insulin 60'
- insulin / insulin 120'
- fasting insulin
- insulin – 1 hour after 75 g glucose ingestion

- insulin – 2 hours after 75 g glucose ingestion
- insulin – 3 hours after 75 g glucose ingestion
- insulin – 4 hours after 75 g glucose ingestion
- insulin – 5 hours after 75 g glucose ingestion
- calcitonin
- creatinine clearance
- cortisol in the afternoon
- cortisol in the morning
- creatinine
- folic acid
- uric acid
- LDH – lactate dehydrogenase
- LDL cholesterol
- directly measured LDL cholesterol
- leptin
- LH
- lipase
- lipid profile (CHOL, HDL, LDL, TG)
- free kappa light chains in serum
- free lambda light chains in serum
- magnesium (Mg)
- macroprolactin
- copper
- myoglobin
- urea / urea nitrogen / BUN
- NSE – neuro-specific enolase
- NT pro – BNP
- osteocalcin (bone formation marker)
- parathyroid hormone
- C-peptide
- potassium (K)
- progesterone
- prolactin
- 30' after administration of 1 MCP tablet
- 60' after administration of 1 MCP tablet
- 120' after administration of 1 MCP tablet
- protein profile
- free PSA
- total PSA
- PSA panel (PSA, FPSA, FPSA / PSA index)
- reticulocytes
- S100
- SCC – squamous cell carcinoma antigen
- SHBG
- somatomedin – (IGF – 1)
- sodium (Na)
- total T3
- free T3
- total T4
- free T4
- testosterone
- free testosterone
- total beta-hCG
- beta hCG – tumour marker
- TPS
- GOT/AST transaminase
- GPT/ALT transaminase
- transferrin
- triglycerides
- TSH/hTSH
- thyroglobulin
- occult iron binding capacity (UIBC)
- calcium (Ca)
- vitamin B12
- vitamin D3 – 1,25 (OH)₂ metabolite
- vitamin D3 – 25-OH metabolite
- iron (Fe)
- iron (Fe) 60 min after administration (absorption curve)
- iron (Fe) 120 min after administration (absorption curve)
- iron (Fe) 180 min after administration (absorption curve)
- iron (Fe) 240 min after administration (absorption curve)
- iron (Fe) 300 min after administration (absorption curve)

Serology tests and infection diagnostics with taking test samples (blood):

- anti-nuclear ANA1 PPJ antibodies, method: IIF (illumination type, titer)
- anti-nuclear ANA2 PPJ antibodies, method: immunoblot (16 antigens)
- anti-HAV – IgM
- anti-HAV – total
- lupus anticoagulant
- ASO, quantitative
- echinococcosis (Echinococcus granulosus) IgG
- borrelia burgdorferii, method: qualitative PCR
- borreliosis (Lyme disease) IgG
- borreliosis IgG Western-blot method (confirmatory test)
- borreliosis (Lyme disease) IgM
- borreliosis IgM Western-blot method (confirmatory test)

- brucellosis – IgG
- brucellosis – IgM
- C1 – inhibitor
- C1 – inhibitor (activity)
- complement component 3 (C3)
- complement component 4 (C4)
- cytomegalovirus (CMV), IgG
- cytomegalovirus (CMV), IgM
- cytomegalovirus (CMV), method: qualitative PCR
- cytomegaly – IgG avidity test
- EBV / mononucleosis – latex
- EBV / mononucleosis IgG
- EBV / mononucleosis IgM
- EBV, method: quantitative PCR
- EBV, method: qualitative PCR
- ascaris lumbricoides (ASCARIS) IGG
- blood group (AB0), Rh factor and antibody screening
- HBc IgM antibodies
- HBc Ab total
- HBe Ab
- Hbe Ag
- HBs antibodies
- HBs antigen
- HBV, method: quantitative PCR
- HBV, method: qualitative PCR
- HCV Ab/antibodies
- HCV, method: quantitative PCR
- HCV, method: qualitative PCR
- Helicobacter pylori IgG, quantitative
- haemochromatosis, method: PCR
- HIV-1/HIV-2
- HPV (Human papillomavirus), method: qualitative PCR – swab
- hsCRP
- HSV / Herpes 1 and 2 – IgG – qualitative
- HSV / Herpes 1 and 2 – IgM – qualitative
- pertussis – IgA
- pertussis – IgG
- pertussis – IgM
- listeriosis – qualitative
- mycoplasma pneumoniae – IgG
- mycoplasma pneumoniae – IgM
- mycoplasma pneumoniae, method: qualitative PCR
- FTA test
- TPHA test
- Waaler-Rose test
- tick-borne encephalitis IgM antibodies
- measles – IgG
- measles – IgM
- varicella IgG
- varicella IgM
- pneumocystosis IgG – quantitatively
- pneumocystosis IgM – quantitatively
- HLA B27 antigen assay
- antibodies to ovary antigen, method: IIF
- anti-glomerular basement membrane (GBM) antibodies and anti-alveolar basement membrane (ABM) antibodies, method: IIF
- glutamic acid decarboxylase (anti-GAD) antibodies
- antibodies to dsDNA, method: IIF
- tyrosine phosphatase (IA2) antibodies
- antibodies to Ascaris lumbricoides, IgG
- antibodies against striated muscles, method: IIF
- anti-neutrophil cytoplasmic antigen antibody ANCA (pANCA and cANCA), method: IIF
- anti-phosphatidylserine IgG antibodies
- anti-phosphatidylserine IgM antibodies
- bile duct antibodies, method: IIF
- antibodies against striated muscles and cardiac muscle (myasthenia gravis), method: IIF
- anti-nucleosome antibodies (ANuA) (IMMUNOBLOT)
- antibodies to pemphigus and pemphigoid, method: IIF
- Anti-Saccharomyces cerevisiae antibodies (ASCA) IgG, method: IIF
- a-microsomal / anti-TPO antibodies
- anticardiolipin antibodies – IgG
- anticardiolipin antibodies – IgM
- anticardiolipin antibodies – IgG and IgM
- antithyroglobulin / anti-TG antibodies
- immune antibody screening / alloantibodies
- anti-beta-2-glycoprotein I IGG antibodies
- anti-beta-2-glycoprotein I IGM antibodies
- anti-beta-2-glycoprotein IgG and IgM antibodies (total)
- anti-CCP antibodies
- anti-phosphatidylinositol IgG antibodies
- anti-phosphatidylinositol IgM antibodies
- antibodies to adrenal cortex
- anti-prothrombin IgG antibodies
- anti-prothrombin IgM antibodies

- anti-tGT (anti-tissue transglutaminase) IgG and IgA antibodies, method:
- chlamydia pneumoniae IgA antibodies
- chlamydia pneumoniae IgG antibodies
- chlamydia pneumoniae IgM antibodies
- chlamydia trachomatis IgA antibodies
- chlamydia trachomatis IgG antibodies
- chlamydia trachomatis IgM antibodies
- coxsackie antibodies
- antibodies to Castle's and parietal cells (APCA) method: ELISA
- antibodies to double-stranded / native DNA – dsDNA (nDNA)
- endomysium IgA antibodies – EmA IgA
- endomysium IgG antibodies – EmA IgG
- endomysium IgG, IgA antibodies – EmA
- antibodies to myocardial cells (HMA)
- anti-parietal cell antibodies (APCA), method: ELISA
- anti-smooth muscle antibodies (ASMA)
- anti-mitochondrial antibodies (AMA)
- yersinia enterocolitica antibodies – IgG
- yersinia enterocolitica antibodies – IgG, IgM, IgA (total)
- yersinia enterocolitica antibodies – IgM
- anti-liver kidney microsomal antibodies (Anti-LKM), method: IIF
- anti-tGT (anti-tissue transglutaminase) IgA antibodies, method:
- anti-tGT (anti-tissue transglutaminase) IgG antibodies, method:
- antibodies to acetylcholine receptors (AChR-Ab)
- antibodies to TSH receptors (TRAb)
- antibodies full liver panel (ANA1, AMA, ASMA, LKM), method: IIF
- intestinal panel (antibodies against exocrine pancreatic cells and intestinal goblet cells, ASCA, ANCA), method: IIF
- parvovirus B19 – IgG and IgM
- PCR HSV – herpes, qualitative
- pneumocystis IgG – quantitatively
- pneumocystis IgM – quantitatively
- RF — rheumatoid factor — quantitative
- rubella IgG
- rubella IgM
- syphilis serology – FTA – ABS confirmatory test
- basic syphilis serology (VDRL or USR or anti-TP)
- SLE – semi-quantitative
- mumps – IgG
- mumps – IgM
- BTA test
- toxoplasmosis – IgG avidity test
- toxoplasma IgG
- toxoplasma IgM
- toxocariasis IgG (semi-quantitative)
- toxoplasma gondii, method: qualitative PCR
- ureaplasma urealyticum, method: qualitative PCR
- trichinosis, IgG

Urine tests with taking test samples (urine):

- 17-hydroxycorticosteroids in 24-hour urine collection
- 17-ketosteroids in 24-hour urine collection
- albumin in 24-hour urine collection
- albumin in urine
- aldosterone in 24-hour urine collection
- amylase in urine
- Bence-Jones protein in urine
- total protein / 24-hour urine collection
- urine protein
- chlorides (Cl) in urine
- chlorides (Cl) in urine / 24-hour urine collection
- phosphorus in urine
- phosphorus in urine / 24-hour urine collection
- glucose and ketones in urine
- cadmium in blood
- catecholamines (noradrenaline, adrenaline) – 24-hour urine collection
- coproporphyrins in urine
- cortisol – 24-hour urine collection
- creatinine in urine
- creatinine in urine/24-hour urine collection
- 5-hydroxyindoleacetic acid in 24-hour urine collection (5 – hiaa)
- delta - aminolevulinic acid (ALA)
- hippuric acid in urine / 24-hour urine collection
- uric acid in urine
- uric acid in urine / 24-hour urine collection
- vanillylmandelic acid (VMA) in urine
- kappa light chains in urine
- lambda light chains in urine
- magnesium (Mg) in urine
- magnesium (Mg) in urine / 24-hour urine collection
- metoxycatecholamines – 24-hour urine collection
- urinalysis

- urea / urea nitrogen / BUN / 24-hour urine collection
- urea / urea nitrogen / BUN in urine
- lead (Pb) in urine
- potassium (K) in urine
- potassium (K) in urine / 24-hour urine collection
- mercury/Hg in urine
- D-Pyrilinks (bone resorption marker) / chemical composition of renal calculus
- sodium (Na) in urine
- sodium (Na) in urine / 24-hour urine collection
- oxalates in 24-hour urine collection
- calcium in urine
- calcium (Ca) in urine / 24-hour urine collection
- albumin creatinine ratio (ACR) in urine

Bacteriological tests with taking swab:

- chlamydia pneumoniae antigen, method: IIF swab
- chlamydia pneumoniae antigen, method: IIF swab – other material
- chlamydia pneumoniae antigen, method: IIF – throat swab
- chlamydia pneumoniae PCR swab
- chlamydia trachomatis antigen, method: IIF swab – other material
- chlamydia trachomatis antigen, method: IIF – urethral swab
- chlamydia trachomatis antigen, method: IIF – endocervical swab
- chlamydia trachomatis, method: PCR – qualitative method (vaginal swab, urethral swab or urine)
- vaginal microbiological test (vaginal biocenosis)
- eosinophils in nasal swab
- stool culture for pathogenic E. coli in children under 2 years of age
- stool culture for Yersinia enterocolitica
- faeces culture for Yersinia enterocolitica
- faeces — general culture
- faeces culture for Salmonella and Shigella
- mycoplasma hominis and ureaplasma urealiticum urethral swab
- mycoplasma hominis and ureaplasma urealiticum endocervical swab
- pinworms – anal swab
- synovial fluid – general analysis
- liquid from sinuses – aerobic culture
- urine culture
- semen — aerobic culture
- sputum culture
- culture of human milk from left breast – aerobic
- culture of human milk from right breast – aerobic
- abscess content culture
- abscess content – anaerobic culture
- urethral swab for GC (GNC) culture
- endocervical smear for GC
- vaginal smear for GC
- left ear seton – aerobic culture
- right ear seton – aerobic culture
- breast discharge – aerobic culture
- foreskin swab – aerobic culture
- urethral swab
- urethral swab – anaerobic culture
- furuncle swab
- gingival swab – aerobic culture
- throat/tonsil swab aerobic
- oral swab — aerobic culture
- tongue swab – aerobic culture
- cervical swab
- endocervical smear – anaerobic culture
- laryngeal swab – aerobic culture
- laryngeal swab for Pneumocystis carini
- nasal swab
- nasal swab – aerobic culture
- nasopharyngeal swab – anaerobic culture
- nasopharyngeal swab – aerobic culture
- anal swab culture for SS
- anal swab – aerobic culture
- anal area swab – culture
- rectal swabs and vaginal swabs towards group B Streptococcus (GBS)
- eye swab – aerobic culture
- ulceration swab – aerobic culture
- umbilical swab – aerobic culture
- vaginal swab – anaerobic culture
- vaginal swab – aerobic culture
- penile swab – aerobic culture
- wound swab
- wound swab – anaerobic culture
- ear swab – anaerobic culture
- ear swab – aerobic culture
- vulvar swab – aerobic culture
- skin lesion swab – aerobic culture

Faecal tests with taking test samples:

- Helicobacter pylori – faecal antigen
- faeces – Clostridium difficile – GDH and toxin A/B antigen
- faeces – general analysis

Cytology tests with taking test samples:

- hPV HR test with possible LBC cytology (in the case of a positive HPV HR result)

Mycological tests with taking swab:

- mycological examination – hand epidermis fungal culture – scrapings
- mycological examination – foot epidermis fungal culture – scrapings
- mycological examination – scalp fungal culture – scrapings
- mycological examination — fingernail fungal culture
- mycological examination — toenail fungal culture
- mycological examination — hair fungal culture
- mycological examination — skin fungal culture
- mycological examination — skin scraping fungal culture
- faeces culture for yeast-like fungi
- urine culture for yeast-like fungi
- semen culture for yeast-like fungi
- sputum culture for yeast-like fungi
- abscess content culture for yeast-like fungi
- secretion culture for yeast-like fungi
- pharyngeal swab culture for yeast-like fungi
- foreskin swab culture for yeast-like fungi

Toxicological tests with taking test samples (blood):

- ciclosporin A, quantitative
- digoxin
- phenytoin, quantitative
- carbamazepine

Quick strip tests with taking test samples (blood):

- CRP strip test
- cholesterol strip test
- glucose meter test

Diagnostic imaging:

X-ray examinations:

- mammography
- mammography — targeted
- shoulder X-ray (transthoracic)
- shoulder X-ray, axial
- shoulder X-ray, bilateral axial

- stool ELISA analysis for lamblia
- faeces analysis for parasites, 1st assay
- faecal analysis for rota- and adenovirus
- faecal occult blood (FOB)

- standard* nasal mucosa cytological test

- urethral swab culture for yeast-like fungi
- gingival swab culture for yeast-like fungi
- pharyngeal / tonsil swab culture for yeast-like fungi
- oral swab culture for yeast-like fungi
- tongue swab culture for yeast-like fungi
- endocervical smear culture for yeast-like fungi
- laryngeal swab culture for yeast-like fungi
- endocervical swab culture for yeast-like fungi
- nasal swab culture for yeast-like fungi
- nasopharyngeal swab culture for yeast-like fungi
- eye swab culture for yeast-like fungi
- anal area swab – culture for fungi
- ulceration swab culture for fungi
- vaginal swab culture for yeast-like fungi
- vaginal smear culture for yeast-like fungi
- penile swab culture for yeast-like fungi
- wound smear culture for yeast-like fungi
- ear swab culture for yeast-like fungi
- vulvar swab culture for yeast-like fungi
- skin lesion swab culture for yeast-like fungi

- valproic acid
- bile acids
- lithium
- lead

- troponin strip test
- pharyngeal swab for Streptococcus a. (Strep A) quick test

- shoulder X-ray, AP
- shoulder X-ray, AP + lateral
- shoulder X-ray: AP + bilateral – comparative image
- shoulder X-ray, AP, both – comparative image

- shoulder X-ray, AP + axial
- cranial X-ray, cranial nerve canals
- cranial X-ray orbits
- cranial X-ray PA + lateral
- Cranial X-ray PA + lateral + base
- cranial X-ray, base
- cranial X-ray, semi-axial by Orley
- cranial X-ray, sella turcica
- cranial X-ray, tangential
- lumbar functional X-ray
- cervical functional X-ray
- temporomandibular joint functional X-ray
- abdominal X-ray, other
- abdominal X-ray, supine
- abdominal X-ray, erect
- large intestine X-ray – rectal enema (with standard contrast agents)
- chest X-ray
- chest X-ray – X-ray tomography
- chest X-ray + lateral
- chest X-ray, lateral with barite
- Chest X-ray, other
- chest X-ray, PA + lateral with barium
- X-ray of chest, thyroid, trachea
- sacrococcygeal X-ray
- scaphoid X-ray
- X-ray of temporal bones, transorbital
- X-ray of temporal bones by Schuller/Stevens
- metatarsal X-ray
- femoral bone X-ray, AP + left lateral
- femoral bone X-ray, AP + right, lateral
- spinal X-ray AP, erect (scoliosis)
- spinal X-ray AP, erect + lateral (scoliosis)
- lumbar X-ray, AP + lateral
- X-ray of lumbar spine, AP + lateral + oblique
- X-ray of lumbar spine, lateral
- lumbosacral spine — AP + lateral
- X-ray of lumbosacral spine, oblique
- thoracic spine X-ray
- thoracic X-ray AP + lateral
- thoracic X-ray, AP + lateral + oblique
- thoracic X-ray, lateral
- thoracic X-ray, oblique views
- cervical X-ray
- cervical X-ray, AP + lateral
- cervical X-ray, lateral
- cervical X-ray, lateral + oblique (3 views)
- cervical X-ray, oblique views
- larynx X-ray – tomography
- elbow / forearm X-ray, AP + lateral
- elbow / forearm X-ray, AP + lateral, bilateral
- scapular X-ray
- pelvic and hip joint X-ray
- X-ray of sternum / chest lateral
- X-ray of sternum, AP
- wrist / hand X-ray, PA + lateral / oblique left
- wrist / hand X-ray, PA + lateral / oblique bilateral
- wrist / hand X-ray, PA + lateral / oblique right
- wrist X-ray, lateral
- wrist X-ray, lateral, both
- wrist X-ray, PA + lateral
- wrist X-ray, PA + lateral, both
- nasal X-ray — lateral
- X-ray of nasopharynx
- clavicular X-ray
- X-ray of orbits + lateral (2 views)
- toe(s) X-ray, AP + lateral / oblique
- finger(s) X-ray, PA + lateral / oblique
- finger(s) X-ray, PA + lateral / oblique bilateral
- X-ray, small intestine passage (with standard contrast agents)
- heel X-ray — axial
- heel X-ray, lateral
- temporal bone pyramid X-ray, transorbital
- lower leg X-ray, AP + lateral
- lower leg X-ray, AP + bilateral lateral
- forearm X-ray, AP + lateral
- bilateral forearm X-ray, AP + lateral
- esophagus, stomach and duodenum X-ray (with standard contrast agents)
- hand X-ray, lateral
- hand X-ray, PA
- hand X-ray, PA + oblique
- hand X-ray, PA + oblique, bilateral
- hand X-ray PA, bilateral
- X-ray of both patellae axial
- bilateral patellar X-ray, axial in 2 positions
- bilateral patellar X-ray, axial in 3 positions
- X-ray of sacroiliac joints – PA
- X-ray of sacroiliac joints – oblique
- hip joint X-ray, AP
- bilateral hip joint X-ray, AP
- hip joint X-ray, axial
- knee joint X-ray, AP + lateral
- knee joint X-ray, AP + bilateral lateral
- bilateral knee joint X-ray — AP + lateral

- knee joint X-ray, lateral
- elbow joint X-ray
- ankle joint X-ray, AP + lateral
- ankle joint X-ray, AP + lateral bilateral
- foot X-ray, AP + lateral / oblique
- foot X-ray, AP + lateral/oblique bilateral
- foot X-ray, AP (comparative)
- X-ray teleradiogram – digital cephalometry
- splanchnocranium X-ray
- paranasal sinus X-ray
- rib X-ray (unilateral), 2 oblique views
- mandibular X-ray
- urography (with standard contrast agents)

Ultrasound examinations:

- ultrasound / Doppler ultrasound of the abdominal aorta and pelvic arteries
- ultrasound / Doppler ultrasound of hepatic vessels (assessment of hepatic portal circulation)
- ultrasound / Doppler ultrasound of lower limb arteries
- ultrasound / Doppler ultrasound of upper limb arteries
- ultrasound / Doppler ultrasound of renal arteries
- ultrasound / Doppler ultrasound of carotid and vertebral arteries
- ultrasound / Doppler ultrasound of intracranial arteries
- ultrasound / Doppler ultrasound of lower limb veins
- ultrasound / Doppler ultrasound of upper limb veins
- obstetric ultrasound – extended examination (4 D)
- ultrasonography of the eyeballs and orbits
- transabdominal gynaecological ultrasound
- transvaginal gynecological ultrasound
- abdominal ultrasound
- ultrasound of larynx
- ultrasound of post-traumatic muscle haematoma
- wrist ultrasound
- testicular ultrasound
- ultrasound of pleura
- breast ultrasound
- transabdominal prostate ultrasound
- trans-fontanelle ultrasound
- plantar aponeurosis ultrasound
- echocardiography – cardiac ultrasound
- echocardiography – cardiac ultrasound (foetal)
- hip joint ultrasound + orthopaedic consultation (under 1 year of age)
- hip joint ultrasound, children
- finger and metacarpophalangeal joint ultrasound
- shoulder joint ultrasound
- hip joint ultrasound
- knee joint ultrasound
- elbow joint ultrasound
- ankle joint ultrasound
- Achilles tendon ultrasound
- salivary gland ultrasound
- metatarsal ultrasound
- thyroid ultrasound
- ultrasound of subcutaneous tissue (lipomas, fibromas, etc.)
- transrectal prostate ultrasound
- urinary tract ultrasound
- urinary tract ultrasound + TRUS
- lymph node ultrasound
- ultrasound of ligaments, muscles, small joints

Magnetic resonance imaging with standard contrast agents:

- magnetic resonance imaging (MRI) of the head
- magnetic resonance imaging (MRI) of the head + angio
- magnetic resonance imaging (MRI) of the head, angiography
- magnetic resonance imaging (MRI) of the abdominal cavity
- magnetic resonance imaging (MRI) of the abdominal cavity and pelvis
- magnetic resonance imaging (MRI) of the abdomen and small pelvis
- magnetic resonance imaging (MRI) of the adrenal glands
- magnetic resonance imaging (MRI) of the ankle joint
- magnetic resonance imaging (MRI) of the ankle joint, arthrography
- magnetic resonance imaging (MRI) of the arm
- magnetic resonance imaging (MRI) of the bone pelvis
- magnetic resonance imaging (MRI) of the breasts

- magnetic resonance imaging (MRI) of the cervical spine (C)
- magnetic resonance imaging (MRI) of the chest
- magnetic resonance imaging (MRI) of the elbow joint
- magnetic resonance imaging (MRI) of the elbow joint, arthrography
- magnetic resonance imaging (MRI) of the foetus
- magnetic resonance imaging (MRI) of the foot
- magnetic resonance imaging (MRI) of the forearm
- magnetic resonance imaging (MRI) of the hand
- magnetic resonance imaging (MRI) of the head and the hypophysis
- magnetic resonance imaging (MRI) of the hip joint
- magnetic resonance imaging (MRI) of the hip joints
- magnetic resonance imaging (MRI) of the joints with colour cartilage imaging
- magnetic resonance imaging (MRI) of the kidney arteries, arteriography
- magnetic resonance imaging (MRI) of the knee joint
- magnetic resonance imaging (MRI) of the knee joint, arthrography
- magnetic resonance imaging (MRI) of the lower limb arteries, arteriography
- magnetic resonance imaging (MRI) of the lumbar spine
- magnetic resonance imaging (MRI) of the neck
- magnetic resonance imaging (MRI) of the orbits
- magnetic resonance imaging (MRI) of the pituitary gland
- magnetic resonance imaging (MRI) of the sacroiliac joints
- magnetic resonance imaging (MRI) of the shank
- magnetic resonance imaging (MRI) of the shoulder joint
- magnetic resonance imaging (MRI) of the shoulder joint, arthrography
- magnetic resonance imaging (MRI) of the sinuses
- magnetic resonance imaging (MRI) of the small pelvis
- magnetic resonance imaging (MRI) of the splanchnocranium
- magnetic resonance imaging (MRI) of the thigh
- magnetic resonance imaging (MRI) of the thoracic spine (Th)
- magnetic resonance imaging (MRI) of the wrist
- magnetic resonance imaging (MRI) of the wrist, arthrography
- magnetic resonance imaging (MRI), cholangiography
- magnetic resonance imaging (MRI), urography
- magnetic resonance imaging of the abdominal cavity and cholangiography
- magnetic resonance imaging of the heart with morphology evaluation and quantitative assessment of function and LGE
- magnetic resonance, angiography of the great vessels of the chest

Computer tomography with standard contrast agents:

- computed tomography of the wrist, arthrography
- computed tomography of the shoulder joint, arthrography
- computed tomography of the knee joint, arthrography
- computed tomography of the elbow joint, arthrography
- computed tomography of the ankle joint, arthrography
- computed tomography of the abdominal aorta, angiography
- computed tomography of the thoracic aorta, angiography
- computed tomography of the head, angiography – examination of veins and sinuses of the brain
- computed tomography of the head, angiography – arteries
- computed tomography of the abdomen and small pelvis, angiography
- computed tomography of the chest, angiography
- computed tomography of the lower limbs, angiography
- computed tomography of the upper limbs, angiography
- computed tomography of the upper abdomen, angiography
- computed tomography of the small pelvis' arteries, angiography
- computed tomography of carotid arteries, angiography
- computed tomography, bronchography
- low-dose computed tomography (CT) of the chest
- computer tomography, colonography

- computed tomography of the coronary vessels – arteries
- computed tomography of the head
- computed tomography of the abdomen
- computed tomography of the abdomen and small pelvis
- computed tomography of the abdomen (triple-phase)
- computed tomography of the chest
- computed tomography of the chest (HRCT)
- computed tomography of the chest and abdomen
- computed tomography of the temporal bones
- computed tomography of the chest, abdomen, small pelvis
- computed tomography of the lumbar + sacral spine
- computed tomography of the lumbar spine
- computed tomography of the thoracic spine
- computed tomography of the thoracic + lumbar spine
- computed tomography of the cervical spine
- computed tomography of the cervical + lumbar spine
- computed tomography of the cervical + thoracic spine
- computed tomography of the cervical + thoracic + lumbar spine
- computed tomography of the larynx
- computer tomography of the bony pelvis
- computed tomography of the small pelvis
- computed tomography of the wrist
- computed tomography of the orbits
- computed tomography of the lower leg
- computed tomography of the forearm
- computed tomography of the pituitary gland
- computed tomography of the arm
- computed tomography of the hand
- computed tomography of the shoulder joint
- computed tomography of the knee joint
- computed tomography of the elbow joint
- computed tomography of the ankle joint
- computed tomography of the foot
- computed tomography of the neck
- computed tomography of the neck, thorax, abdomen, small pelvis
- computed tomography of the splanchnocranium
- computed tomography of the upper leg
- computed tomography of the sinuses

Endoscopic examinations with endoscopic biopsy specimen sampling (except for polyps):

- anoscopy
- histopathological examination — endoscopy biopsy material
- laryngological endoscopy
- gastroscopy (with urease test)
- colonoscopy
- rectoscopy
- sigmoidoscopy

Other diagnostic tests and examinations:

- ABR – differential diagnostics
- ABR – latencies
- fluorescein angiography
- standard audiometry – supraliminal audiometry
- standard audiometry – verbal audiometry
- standard audiometry*
- standard* cardiac stress test
- impedance audiometry with tympanometry and stapedal muscle reflex evaluation (IA)
- dark adaptation test
- EEG examination following sleep deprivation
- EEG examination following sleep deprivation (children)
- standard* EEG (children)
- standard* EEG
- resting ECG
- EMG – electromyography – quantitative assessment of the muscle
- EMG – electromyography – motor neuron disease / amyotrophic lateral sclerosis (MND / ALS)
- EMG – electromyography – facial nerve
- EMG – electromyography – non-traumatic nerve injury
- EMG – electromyography – assessment of muscle function at rest
- EMG – electromyography – polyneuropathy / myopathy
- EMG – electromyography – traumatic nerve injury
- EMG – electromyography – ischemic (tetany) test
- EMG – electromyography – myasthenia test
- EMG – electromyography – plexus injury

- EMG – electromyography – carpal tunnel syndrome, 1 hand
- EMG – electromyography – carpal tunnel syndrome, 2 hands
- GDX examination
- ganglion cell testing (GCC examination)
- anomaloscope test
- OCT examination – one eye
- OCT examination, iridocorneal angle
- OCT examination of the macula
- RNFL and optic nerve tomography (OCT of the optic disc)
- audiometric test – characteristics of tinnitus
- audiometric test – determination of uncomfortable listening level (UCL)
- audiometric test – whisper test
- uroflowmetry
- densitometry lumbar spine (trabecular bone assessment) — screening
- densitometry femoral collum (cortical bone assessment) — screening
- electroneurography (ENG) – sensory nerve
- electroneurography (ENG) – motor nerve (long)
- electroneurography (ENG) – motor nerve (short sections)
- electronystagmography (ENG)
- colposcopy
- computerised visual field test
- otoacoustic emission
- pachymetry
- vibratory perception
- labyrinth test
- cardiac stress test
- cold provocation test
- cold provocation test with skin thermometry and compression test
- exercise ECG using a cycloergometer
- spirometry – diastolic test
- spirometry without medication
- tilt test
- tympanometry
- videonystagmography (VNG)
- mounting pressure Holter (ABPM) device in a doctor's office
- mounting holter ecg monitor with 12 leads (for 24h)
- standard* ECG Holter fitting (for 24h) at the doctor's office

Technological advances can cause changes in the names and techniques of diagnostic tests:

- ✓ if the new test method **does not result in a change in the purpose and scope of the study** in accordance with its original purpose - these changes **do not affect the scope of the Health Benefit "Diagnostic tests and examinations – option 4"**;
- ✓ if the new test/examination method **results in an expansion of the scope of the test/examination** beyond the scope specified in accordance with its original purpose, **the additional elements of the test/examination are not included** in the scope of the Health Benefit "Diagnostic tests and examinations – option 4", and their implementation may result in **an additional charge** to the Insured.

ALLERGY TESTS – OPTION 3

The health service “Allergy tests – option 3” is performed:

- ✓ **on the basis of a referral** issued by the Physician, solely on the basis of medical indications in the course of the ongoing diagnostic and therapeutic procedure,
- ✓ solely in Clinics indicated by Insurer.

The results of allergy tests are provided to the Insured in accordance with the standards in force in a given Clinic.

The scope of the service **includes** the following:

- **allergological consultation** – eligibility assessment before tests;

Allergic skin tests – performed by the point (prick) method, using standard allergens approved for use in the territory of the Republic of Poland:

- skin allergy tests – 1 spot
- skin allergy tests – food allergy panel
- skin allergy tests – inhaled allergens panel

Patch / contact skin tests – performed by the patch method, using standard allergens approved for use in the territory of the Republic of Poland:

- patch/contact tests – 1 spot
- patch/contact tests – hairdresser panel
- patch/contact tests – cosmetic panel
- patch/contact tests – crural ulceration panel
- patch/contact tests – basic panel

Allergy tests from blood including collection of material for test (blood) – tests consist in the determination of specific IgE antibodies to selected allergens, performed in accordance with current medical knowledge and using laboratory tests approved for diagnosis in the territory of the Republic of Poland:

- Specific IgE testing: Acarus siro D70 (in dust)
- Specific IgE testing: Alternaria tenuis M6
- Specific IgE testing: Amoxicillin C204
- Specific IgE testing: Aspergillus fumigatus M3
- Specific IgE testing: Ribwort plantain W9
- Specific IgE testing: Banana F92
- Specific IgE testing: Egg white F1
- Specific IgE testing: Papillary birches T3
- Specific IgE testing: Mugwort W6
- Specific IgE testing: Candida albicans M5
- Specific IgE testing: Onion F48
- Specific IgE testing: Chironomus plumosus 173
- Specific IgE testing: Weeds – blend: mugwort (W6), stinging nettle (W20), European goldenrod (W12), ribwort plantain (W9), Chenopodium album (W10)
- Specific IgE testing: Cladosporium herbarum M2
- Specific IgE testing: Chocolate F105
- Specific IgE testing: Cod F3
- Specific IgE testing: Brewer's yeast F403
- Specific IgE testing: Trees – blend: alder (T2), birch (T3), hazel (T4), oak (T7), willow (T12)
- Specific IgE testing: Beans F15
- Specific IgE testing: FP5 – food blend (paediatric): cod (F3), egg white (F1), peanut (F13), cow's milk (F2), soy (F14), wheat flour (F4)
- Specific IgE testing: Ascaris lumbricoides P1
- Specific IgE testing: Gluten (gliadin) F79
- Specific IgE testing: GP4 – late grass blend: sweet vernal grass (G1), perennial rye grass (G5), timothy grass (G6), common reed grass (G7), rye (G12), yorkshire fog (G13)
- Specific IgE testing: Pea F12
- Specific IgE testing: Pear F94
- Specific IgE testing: Buckwheat F11
- Specific IgE testing: Turkey F284
- Specific IgE testing: Apple F20
- Specific IgE testing: Wasp venom SP I3
- Specific IgE testing: Bee venom I1
- Specific IgE testing: European hornet venom I5
- Specific IgE testing: Lamb F88
- Specific IgE testing: Whole egg F245
- Specific IgE testing: Barley F6
- Specific IgE testing: Cocoa F93
- Specific IgE testing: Cockroach, German cockroach I6
- Specific IgE testing: Coffee F221
- Specific IgE testing: Casein F78
- Specific IgE testing: Kiwi F84
- Specific IgE testing: Mosquito I71
- Specific IgE testing: Chenopodium album W10
- Specific IgE testing: Dill 277
- Specific IgE testing: Meadow fescue G4
- Specific IgE testing: Cocksfoot G3
- Specific IgE testing: Sweetcorn F8
- Specific IgE testing: Chicken F83
- Specific IgE testing: Dust – blend
- Specific IgE testing: Latex K82
- Specific IgE testing: Lepidoglyphus destructor D71
- Specific IgE testing: Corylus avellana T4
- Specific IgE testing: Blend FP2 – fish, crustacean, seafood: cod (F3), shrimp (F24), salmon (F41), mussel (F37), tuna (F40)
- Specific IgE testing: Carrot F31
- Specific IgE testing: mould blend MP1: Alternaria tenuis (M6), Penicillium notatum (M1), Cladosporium herbarum (M2), Aspergillus fumigatus (M3), Candida albicans (M5)
- Specific IgE testing: Epidermis blend EP1: dog (E5), cat (E1), horse (E3), cow (E4)
- Specific IgE testing: Cow's milk – alpha-lactalbumin F76
- Specific IgE testing: Cow's milk – Beta-lactoglobulin F77
- Specific IgE testing: Cow's milk F2
- Specific IgE testing: Mucor racemosus M4
- Specific IgE testing: Mustard F89
- Specific IgE testing: Hamster epidermis E84

- Specific IgE testing: Rabbit epidermis E82
- Specific IgE testing: Sheep epidermis E81
- Specific IgE testing: Guinea pig epidermis E6
- Specific IgE testing: Pigeon faeces E7
- Specific IgE testing: Cucumber F244
- Specific IgE testing: Alder T2
- Specific IgE testing: Hazelnut F17
- Specific IgE testing: Walnut F256
- Specific IgE testing: Peanut F13
- Specific IgE testing: Oats F7
- Specific IgE testing: Respiratory allergen panel
- Specific IgE testing: Mixed panel
- Specific IgE testing: Food panel
- Specific IgE testing: Penicillium notatum M1
- Specific IgE testing: Black pepper F280
- Specific IgE testing: Feathers (goose) E70
- Specific IgE testing: Feather blend EP71: duck feathers (E86), goose feathers (E70), hen feathers, turkey feathers
- Specific IgE testing: Parsley F86
- Specific IgE testing: Duck feathers E86
- Specific IgE testing: Canary feathers E201
- Specific IgE testing: Budgerigar feathers E78
- Specific IgE testing: Orange F33
- Specific IgE testing: Tomato F25
- Specific IgE testing: Wheat F4
- Specific IgE testing: Rye pollen G12
- Specific IgE testing: Mite Dermatophag Pteronyss. D1
- Specific IgE testing: Mite Dermatophag Farinae D2
- Specific IgE testing: Rice F9
- Specific IgE testing: Celery F85
- Specific IgE testing: Cheddar cheese F81
- Specific IgE testing: Horse hair E3
- Specific IgE testing: Cat hair E1
- Specific IgE testing: Dog coat E2
- Specific IgE testing: Soybean F14
- Specific IgE testing: Poplar T14
- Specific IgE testing: Grasses – blend GP1 (orchard grass G3, meadow fescue G4, perennial rye grass G5, timothy grass G6, Kentucky bluegrass G8)
- Specific IgE testing: Strawberry F44
- Specific IgE testing: Tuna F40
- Specific IgE testing: Timothy grass G6
- Specific IgE testing: Tyrophagus putrescentiae
- Specific IgE testing: Pork F26
- Specific IgE testing: Willow T12
- Specific IgE testing: Beef F27
- Specific IgE testing: Potato F35
- Specific IgE testing: Egg yolk F75
- Specific IgE testing: Rye F5

Technological advances can cause changes in the names and techniques of allergy tests:

- ✓ if the new test/examination method **does not result in a change in the purpose and scope of the test/examination** in accordance with its original purpose – these changes **do not affect the scope** of the health service “Allergic tests – option 3”;
- ✓ if the new test/examination method **results in an expansion of the scope of the test/examination** beyond the scope specified in accordance with its original purpose, **the additional elements of the test/examination are not included** in the scope of the Health Benefit “Allergy tests – option 3”, and their implementation may result in **an additional charge** to the Insured.

PREGNANCY CARE

The service “Pregnancy care” includes monitoring of physiological pregnancy by a physician in accordance with Insurer standards, by a Physician in Clinics indicated by Insurer.

The service “Pregnancy care” is performed:

- ✓ in Clinics indicated by Insurer upon presentation of “**pregnancy record**” provided to the Insured by the Physician;
- ✓ the tests and examinations that are covered by the service “Pregnancy care” are performed **on the basis of a letter of referral** issued by a Physician.

The service “Pregnancy care” **does not include**:

- ✓ **complicated pregnancy**, including **multiple pregnancy** – in accordance with the current Regulation of the Minister of Health on the organisational standard of perinatal care, in such cases the Insured is referred to specialised centres with the appropriate level of referral;
- ✓ tests and examinations not included in its scope – also in the event that there are medical indications to perform them during pregnancy and make a corresponding entry in the pregnancy record. These examinations may be performed outside the scope of the health service “Pregnancy care”, at the expense of the Insured or as part of his/her entitlement under the concluded agreement, as long as they are within the scope of health services of this agreement.

If a test or an examination from the scope of “Pregnancy care” is marked as **“standard*”** it should be understood as a service that is generally available and commonly used in the territory of the Republic of Poland, in accordance with current medical knowledge and clinical practice accepted under the conditions of the health care system in Poland.

The service “Pregnancy care” includes:

Consultations with a Physician and a midwife:

- **gynaecologist consultation** — pregnancy care
- prenatal / postnatal midwife education – **a limit of 6 meetings in the 12-month coverage period**

Tests and examinations:

- free estriol
- ferritin
- fasting glucose
- glucose 75 g, 1-hour glucose challenge test
- glucose 75 g, 2-hour glucose challenge test
- blood group (AB0), Rh factor and antibody screening
- HBs antibodies
- HBs antigen
- HCV Ab/antibodies
- HIV-1/HIV-2
- urinalysis
- blood count + platelet count + automated smear
- immune antibody screening / alloantibodies
- endocervical smear for GC
- vaginal smear for GC
- basic syphilis serology (VDRL or USR or anti-TP)
- LBC cytology (liquid-based cytology)
- toxoplasma IgG
- toxoplasma IgM
- total beta-hCG
- obstetric ultrasound
- transvaginal obstetric ultrasound
- transabdominal gynaecological ultrasound
- transvaginal gynecological ultrasound
- breast ultrasound
- rectal swabs and vaginal swabs towards group B Streptococcus (GBS)

PREVENTIVE HEALTH CHECK – OPTION 2

The health service “Preventive health check – option 2” aims at performing certain medical consultations and tests and examinations within the scope and then providing the Physician with recommendations for the future regarding his/her health status.

The health service “Preventive health check – option 2” is performed:

- ✓ **once in each 12-month coverage period;**
- ✓ in Clinics indicated by Insurer;
- ✓ solely for Insureds **over 18 years of age**, depending on the gender;
- ✓ After prior appointment, the Insured should report the need for the provision of the Health Service via the form available at: <https://www.luxmed.pl/strona-glowna/kontakt/infolinia.html>.

If a test or an examination from the scope of “Preventive health check – option 2” is marked as **“standard*”** it should be understood as a service that is generally available and commonly used in the territory of the Republic of Poland, in accordance with current medical knowledge and clinical practice accepted under the conditions of the health care system in Poland.

The health service "Preventive health check – option 2" **does not include** medical consultations and tests and examinations not included in its scope – also in the event that there are medical indications to perform them during check-up. These examinations may be performed outside the scope of the health service "Preventive health check – option 2", at the expense of the Insured or as part of his/her entitlement under the concluded agreement, as long as they are within the scope of health services of this agreement.

The health service "Preventive health check – option 2" **includes:**

for women:

- telephone **consultation that opens the check-up** regarding health status, during which a medical history is taken and referrals for tests or examinations are made as indicated;

medical consultations:

- gynaecological consultation
- dermatological consultation with standard* dermatoscopy
- ophthalmologist / optometry consultation

laboratory tests:

- fasting glucose
- HBs antigen
- HCV Ab/antibodies
- creatinine
- faecal occult blood (FOB)
- uric acid
- lipid profile (CHOL, HDL, LDL, TG)
- urinalysis
- blood count + platelet count + automated smear
- ESR
- hPV HR test with possible LBC cytology (in the case of a positive HPV HR result)
- GPT/ALT transaminase
- TSH/hTSH

imaging tests in case of legitimate medical indications, performed on the basis of a referral issued by the Physician as part of the check-up:

- breast ultrasound or mammography
- PA chest X-ray
- thyroid ultrasound
- abdominal ultrasound
- transabdominal gynaecological ultrasound or transvaginal ultrasound

functional tests / examinations:

- resting ECG
- internal medicine consultation that **concludes the check-up**, during which the Insured obtains **recommendations for the future on their health status.**
- spirometry

for men:

- telephone **consultation that opens the check-up** regarding health status made by a Physician or a nurse, during which a medical history is taken and referrals for tests or examinations are made as indicated;

medical consultations:

- urological consultation
- ophthalmologist / optometry consultation

laboratory tests:

- fasting glucose
- HBs antigen
- HCV Ab/antibodies
- creatinine
- faecal occult blood (FOB)
- uric acid
- lipid profile (CHOL, HDL, LDL, TG)
- urinalysis
- blood count + platelet count + automated smear
- ESR
- PSA panel (PSA, FPSA, FPSA / PSA index)
- GPT/ALT transaminase
- TSH/hTSH

imaging tests in case of legitimate medical indications, performed on the basis of a referral issued by the Physician as part of the check-up:

- PA chest X-ray
- transabdominal prostate ultrasound
- thyroid ultrasound
- abdominal ultrasound
- testicular ultrasound

functional tests / examinations:

- resting ECG
- internal medicine consultation that **concludes the check-up**, during which the Insured obtains **recommendations for the future on their health status**.
- spirometry

PHYSIOTHERAPY – OPTION 3

The health service “Physiotherapy – option 3” allows an Insured to use the following in Clinics indicated by Insurer:

- ✓ **consultations with a physiotherapist;**
- ✓ **physiotherapy treatments in a number specified below;**
- ✓ only **based on referral** issued by a physical therapist or a Physician specialised in orthopaedics, neurology, neurosurgery, rheumatology, medical rehabilitation and balneology).

A consultation with a physical therapist **includes**: medical history taking, functional examination, physical therapist’s advice and procedures necessary for making a functional diagnosis, making an appropriate therapeutic decision and determining the mode of medical rehabilitation.

A consultation with a physical therapist **does not include**: rehabilitation or kinesiotherapy activities (i.e. it does not include conducting Physiotherapy and Kinesiotherapy treatments).

The range of physiotherapy treatments **includes** exclusively rehabilitation of the motor organ and is provided subject to the fulfillment of eligibility criteria, which include:

- ✓ diagnosed osteoarthritis;
- ✓ occupational diseases of the musculoskeletal system (confirmed by a certificate);
- ✓ past orthopaedic injuries;
- ✓ pain syndromes of neurological origin;
- ✓ scar at the procedure site.

The scope of physiotherapy treatments **does not include** its costs in the case of rehabilitation that is carried out in connection with:

- ✓ congenital malformations and their consequences;
- ✓ perinatal injuries;
- ✓ chronic connective tissue disorders and their consequences;
- ✓ demyelinating diseases and their consequences;
- ✓ neurodegenerative diseases and their consequences;
- ✓ physiotherapy after surgeries not performed in the Insurer Hospitals;
- ✓ cardiac incidents, neurological and cerebrovascular incidents;
- ✓ postural problems;
- ✓ urogynaecological physiotherapy;
- ✓ physiotherapy with highly specialised methods (mechanical methods, neurophysiological methods, osteopathic techniques);
- ✓ services in the nature of diagnostics and functional training, corrective gymnastics and fitness;
- ✓ physiotherapy of sterile necrosis;
- ✓ physiotherapy of keloid scars;
- ✓ burn conditions;
- ✓ visceral therapy – therapy of internal organs.

As part of "Physiotherapy – option 3" an Insured in each 12-month coverage period may use: **30 physical therapy procedures and 15 kinesitherapy procedures (including therapeutic massage) and 3 rehabilitation procedures (neurokinesiology or postural defects) from the list of available procedures in the scope of physiotherapy and kinesitherapy:**

- physical therapy – lower limb muscle electrostimulation
- physical therapy – upper limb muscle electrostimulation
- physical therapy – phonophoresis lumbar spine
- physical therapy – phonophoresis thoracic spine
- physical therapy – phonophoresis cervical spine
- physical therapy – phonophoresis wrist
- physical therapy – phonophoresis lower leg
- physical therapy – phonophoresis forearm
- physical therapy – phonophoresis arm
- physical therapy – phonophoresis hand
- physical therapy – phonophoresis shoulder joint
- physical therapy – phonophoresis hip joint
- physical therapy – phonophoresis knee joint
- physical therapy – phonophoresis elbow joint
- physical therapy – phonophoresis ankle joint
- physical therapy – phonophoresis foot
- physical therapy – phonophoresis upper leg
- physical therapy – galvanotherapy lumbar spine
- physical therapy – galvanotherapy thoracic spine
- physical therapy – galvanotherapy cervical spine
- physical therapy – galvanisation wrist
- physical therapy – galvanisation lower leg
- physical therapy – galvanisation forearm
- physical therapy – galvanisation arm
- physical therapy – galvanisation hand
- physical therapy – galvanisation shoulder joint
- physical therapy – galvanisation hip joint
- physical therapy – galvanisation knee joint
- physical therapy – galvanisation elbow joint
- physical therapy – galvanisation ankle joint
- physical therapy – galvanisation foot
- physical therapy – galvanisation upper leg
- physical therapy – ionophoresis lumbar spine
- physical therapy – ionophoresis thoracic spine
- physical therapy – ionophoresis cervical spine
- physical therapy – ionophoresis wrist
- physical therapy – ionophoresis lower leg
- physical therapy – ionophoresis forearm
- physical therapy – ionophoresis arm
- physical therapy – ionophoresis hand
- physical therapy – ionophoresis shoulder joint
- physical therapy – ionophoresis hip joint
- physical therapy – ionophoresis knee joint
- physical therapy – ionophoresis elbow joint
- physical therapy – ionophoresis ankle joint
- physical therapy – ionophoresis foot
- physical therapy – ionophoresis upper leg
- physical therapy – local cryotherapy lumbar spine
- physical therapy – local cryotherapy thoracic spine
- physical therapy – local cryotherapy cervical spine
- physical therapy – local cryotherapy wrist
- physical therapy – local cryotherapy lower leg
- physical therapy – local cryotherapy forearm
- physical therapy – local cryotherapy arm
- physical therapy – local cryotherapy hand
- physical therapy – local cryotherapy shoulder joint
- physical therapy – local cryotherapy hip joint
- physical therapy – local cryotherapy knee joint
- physical therapy – local cryotherapy elbow joint
- physical therapy – local cryotherapy ankle joint
- physical therapy – local cryotherapy foot
- physical therapy – local cryotherapy upper leg
- physical therapy – laser therapy for scar (excluding CO₂ laser)
- physical therapy – low-energy laser therapy of the lumbar spine
- physical therapy – low-energy laser therapy of the wrist
- physical therapy – low-energy laser therapy of the lower leg
- physical therapy – low-energy laser therapy of the forearm
- physical therapy – low energy arm laser
- physical therapy – low energy laser
- physical therapy – low energy shoulder joint laser
- physical therapy – low energy hip joint laser
- physical therapy – low energy knee joint laser

- physical therapy – low energy elbow joint laser
- physical therapy – low energy secondary joint laser
- physical therapy – low energy laser foot
- physical therapy – low energy laser upper leg
- physical therapy – magnetic field therapy lumbar spine
- physical therapy – magnetic field therapy thoracic spine
- physical therapy – magnetic field therapy cervical spine
- physical therapy – magnetic field therapy wrist
- physical therapy – magnetic field therapy lower leg
- physical therapy – magnetic field therapy forearm
- physical therapy – magnetic field therapy arm
- physical therapy – magnetic field therapy hand
- physical therapy – magnetic field therapy shoulder joint
- physical therapy – magnetic field therapy hip joint
- physical therapy – magnetic field therapy knee joint
- physical therapy – magnetic field therapy elbow joint
- physical therapy – magnetic field therapy ankle joint
- physical therapy – magnetic field therapy foot
- physical therapy – magnetic field therapy upper leg
- physical therapy – diadynamic currents therapy lumbar spine
- physical therapy – diadynamic currents therapy thoracic spine
- physical therapy – diadynamic currents therapy cervical spine
- physical therapy – diadynamic currents therapy wrist
- physical therapy – diadynamic currents therapy lower leg
- physical therapy – diadynamic currents therapy forearm
- physical therapy – diadynamic currents therapy arm
- physical therapy – diadynamic currents therapy hand
- physical therapy – diadynamic currents therapy shoulder joint
- physical therapy – diadynamic currents therapy hip joint
- physical therapy – diadynamic currents therapy knee joint
- physical therapy – diadynamic currents therapy elbow joint
- physical therapy – diadynamic currents therapy ankle joint
- physical therapy – diadynamic currents therapy foot
- physical therapy – diadynamic currents therapy upper leg
- physical therapy – interferential currents therapy lumbar spine
- physical therapy – interferential currents therapy thoracic spine
- physical therapy – interferential currents therapy cervical spine
- physical therapy – interferential currents therapy wrist
- physical therapy – interferential currents therapy lower leg
- physical therapy – interferential currents therapy forearm
- physical therapy – interferential currents therapy arm
- physical therapy – interferential currents therapy hand
- physical therapy – interferential currents therapy shoulder joint
- physical therapy – interferential currents therapy hip joint
- physical therapy – interferential currents therapy knee joint
- physical therapy – interferential currents therapy elbow joint
- physical therapy – interferential currents therapy ankle joint
- physical therapy – interferential currents therapy foot
- physical therapy – interferential currents therapy upper leg
- physical therapy – TENS currents therapy lumbar spine
- physical therapy – TENS currents therapy thoracic spine

- physical therapy – TENS currents therapy cervical spine
- physical therapy – TENS currents therapy wrist
- physical therapy – TENS currents therapy lower leg
- physical therapy – TENS currents therapy forearm
- physical therapy – TENS currents therapy arm
- physical therapy – TENS currents therapy hand
- physical therapy – TENS currents therapy shoulder joint
- physical therapy – TENS currents therapy hip joint
- physical therapy – TENS currents therapy knee joint
- physical therapy – TENS currents therapy elbow joint
- physical therapy – TENS currents therapy ankle joint
- physical therapy – TENS currents therapy foot
- physical therapy – TENS currents therapy upper leg
- physical therapy – Trabert's current therapy lumbar spine
- physical therapy – Trabert's current therapy thoracic spine
- physical therapy – Trabert's current therapy cervical spine
- physical therapy – Trabert's current therapy wrist
- physical therapy – Trabert's current therapy lower leg
- physical therapy – Trabert's current therapy forearm
- physical therapy – Trabert's current therapy arm
- physical therapy – Trabert's current therapy hand
- physical therapy – Trabert's current therapy shoulder joint
- physical therapy – Trabert's current therapy hip joint
- physical therapy – Trabert's current therapy knee joint
- physical therapy – Trabert's current therapy elbow joint
- physical therapy – Trabert's current therapy ankle joint
- physical therapy – Trabert's current therapy foot
- physical therapy – Trabert's current therapy upper leg
- physical therapy – ultrasound (in water)
- physical therapy – ultrasound therapy lumbar spine
- physical therapy – ultrasound therapy thoracic spine
- physical therapy – ultrasound therapy cervical spine
- physical therapy – ultrasound therapy wrist
- physical therapy – ultrasound therapy lower leg
- physical therapy – ultrasound therapy forearm
- physical therapy – ultrasound therapy arm
- physical therapy – ultrasound therapy hand
- physical therapy – ultrasound therapy shoulder joint
- physical therapy – ultrasound therapy hip joint
- physical therapy – ultrasound therapy knee joint
- physical therapy – ultrasound therapy elbow joint
- physical therapy – ultrasound therapy ankle joint
- physical therapy – ultrasound therapy foot
- physical therapy – ultrasound therapy upper leg
- physical therapy – ultrasound therapy scars
- kinesitherapy – instructional exercises lumbar spine
- kinesitherapy – instructional exercises thoracic spine
- kinesitherapy – instructional exercises cervical spine
- kinesitherapy – instructional exercises wrist
- kinesitherapy – instructional exercises shank
- kinesitherapy – instructional exercises forearm
- kinesitherapy – instructional exercises arm
- kinesitherapy – instructional exercises hand
- kinesitherapy – instructional exercises shoulder joint
- kinesitherapy – instructional exercises hip joint
- kinesitherapy – instructional exercises knee joint
- kinesitherapy – instructional exercises elbow joint

- kinesitherapy – instructional exercises ankle joint
- kinesitherapy – instructional exercises foot
- kinesitherapy – instructional exercises thigh
- kinesitherapy – function-improving exercises lumbar spine
- kinesitherapy – function-improving exercises thoracic spine
- kinesitherapy – function-improving exercises cervical spine
- kinesitherapy – function-improving exercises wrist
- kinesitherapy – function-improving exercises shank
- kinesitherapy – function-improving exercises forearm
- kinesitherapy – function-improving exercises arm
- kinesitherapy – function-improving exercises hand
- kinesitherapy – function-improving exercises shoulder joint
- kinesitherapy – function-improving exercises hip joint
- kinesitherapy – function-improving exercises knee joint
- kinesitherapy – function-improving exercises elbow joint
- kinesitherapy – function-improving exercises ankle joint
- kinesitherapy – function-improving exercises foot
- kinesitherapy – function-improving exercises thigh
- kinesitherapy – exercises improving postural defects in children
- kinesitherapy – individual therapy lumbar spine
- kinesitherapy – individual therapy thoracic spine
- kinesitherapy – individual therapy cervical spine
- kinesitherapy – individual therapy wrist
- kinesitherapy – individual therapy lower leg
- kinesitherapy – individual therapy forearm
- kinesitherapy – individual therapy arm
- kinesitherapy – individual therapy hand
- kinesitherapy – individual therapy shoulder joint
- kinesitherapy – individual therapy hip joint
- kinesitherapy – individual therapy knee joint
- kinesitherapy – individual therapy elbow joint
- kinesitherapy – individual therapy ankle joint
- kinesitherapy – individual therapy foot
- kinesitherapy – individual therapy upper leg
- kinesitherapy – lumbar spine traction
- kinesitherapy – cervical spine traction
- kinesitherapy – individual therapy – scars
- individual therapy using neurokinesiology / neurophysiology methods for children
- myorelaxation therapy – therapeutic spinal massage

DENTISTRY – OPTION 3

Dental standby duty

The health benefit "Dentistry – option 3, Dental standby duty" allows an Insured to receive emergency dental care in the event of a sudden illness or accident.

The health service, depending on the Clinic, **includes**: coverage or reimbursement of the costs of emergency dental care **up to the maximum amount, i.e. PLN 350 per one or all cases of dental on an ad hoc basis in each 12-month coverage period.**

The scope of the health service provided **on an ad hoc basis includes only**:

- emergency tooth pulp devitalisation in a deciduous tooth with cavity dressing
- emergency tooth pulp devitalisation with cavity dressing
- emergency periapical abscess decompression
- emergency medicinal dressing on a deciduous tooth
- emergency medicinal dressing on a permanent tooth
- emergency extraction of a single-rooted tooth
- emergency single-rooted deciduous tooth extraction assistance
- emergency extraction of a multi-rooted tooth
- emergency multi-rooted deciduous tooth extraction assistance

- emergency dry socket irrigation + application of medication assistance
- emergency single tooth X-ray
- emergency extraction of a tooth by intra-alveolar chiselling assistance
- emergency repositioning and immobilisation of an avulsed tooth assistance
- emergency dental abscess incision – including drainage assistance
- emergency dental local infiltration anaesthesia assistance
- emergency dental local permeation anaesthesia assistance
- emergency dental intraoral conduction anaesthesia assistance

The health care service is provided only outside the working hours of Insurer's own Facilities.

A precondition for obtaining the health service “Dentistry – option 3, Dental standby duty” shall be for the patient to notify the need to attend a dental standby duty using our Phone Line (on 22 33 22 888), and then the provision of services at the clinic indicated by the Operator, in accordance with the instructions of the Operator's Helpline representative.

If the indicated Clinic does not offer cashless services, the Insured must cover the costs of the services performed in accordance with the applicable price list, then submit an application for a reimbursement with attached original invoices or receipts for services provided.

The invoice or receipt should include:

- ✓ particulars of the Insured to whom dental standby duty services have been provided (at least name, surname, address of residence). If an Insured is a minor, the invoice shall be issued for the de facto carer or legal guardian of the child, and the invoice should include the data of the minor Insured to whom the services were provided;
- ✓ a list of services performed for the Insured (indicated in the invoice) or an attached specification issued by the Clinic providing these services, indicating names of the given services, or a copy of the medical record related to the specific services provided;
- ✓ the number of performed services of a given type;
- ✓ the date of the services provided;
- ✓ the unit price of each healthcare service provided.

The application for reimbursement, together with the documents certifying the costs incurred, should be sent by the Insured to Insurer within **no more than 3 months** from the date the Health Service was provided to him/her. The mailing address to which the Application for Reimbursement should be sent is on the application form.

Insurer shall reimburse the costs to the bank account number indicated in the Application Form (or in the case of minor Insureds to the bank account of the de facto carer or legal guardian of the child) within 30 days from the date of delivery of the complete Application Form. If, in the course of verifying the Application, Insurer requests the Insured to supplement the Application or to complete the attached documentation proving that the costs have been incurred – the payment period referred to in the preceding sentence may be extended.

The application form for reimbursement is available at www.luxmed.pl

If, after the refund has been paid, Insurer obtains evidence that it has been misled – as to the amount of the refund due or as to the identity of the Person entitled to receive the refund – as a result of which the refund in whole or in part has become undue, Insurer may request that the Person who received the payment of the refund amount be reimbursed in whole or in part, together with statutory intervals calculated from the date of the transfer of the refund amount.

Preventive dental care

The health benefit “Dentistry – option 3, Preventive dental care” allows an Insured to use **1 consultation with a dentist specialised in conservative dentistry in each 12-month coverage period.**

The health service is performed solely in Clinics indicated by Insurer and includes: dental consultation aiming at screening of the teeth of the Insured by a dentist and performing oral hygiene procedures by a dental hygienist.

The scope of the health service **includes**:

- dental consultation
- individual fluoride treatment, topical
- instructions on oral hygiene
- dental fluoride treatment (Fluor Protector) 1 dental arch
- dental fluoride treatment (Fluor Protector) 1/2 of dental arch
- dental fluoride treatment (Fluor Protector) 2 dental arches
- tooth polishing
- periodontal scaling – complementary
- periodontal scaling from 1 dental arch
- periodontal scaling of all teeth
- deposit removal – sandblasting

Anaesthesia

The health service “Dentistry – option 3, Anaesthesia” allows an Insured to benefit from anaesthesia during dental procedures and **includes** the following:

- dental anaesthesia with a WAND device
- dental local infiltration anaesthesia
- dental local permeation anaesthesia
- dental intraoral conduction anaesthesia

The health service “Dentistry – option 3, Anaesthesia” **does not include dental healthcare services performed under general anaesthesia.**

Conservative dentistry

The health benefit “Dentistry – option 2, Conservative dentistry” allows an Insured to use **a consultation with a dentist** specialised in **conservative dentistry** and undergo the following dental procedures in the scope of conservative dentistry (together with the materials used during their provision):

- examination of tooth vitality
- circumpulpar pin inlay
- cauterisation of interdental papilla
- cosmetic covering of enamel hypoplasia – composite veneer
- cosmetic covering of discoloured dentine in anterior teeth – composite veneer
- treatment of oral mucosa lesions
- medicinal dressing on a permanent tooth
- periodontal pocket irrigation
- periodontal pocket irrigation and drug application
- restoration of damaged incisal angle with regular light-cured composite
- glass ionomer filling
- tooth cavity filling 1 surface with regular light-cured composite
- tooth cavity filling 2 surfaces with regular light-cured composite
- tooth cavity filling 3 surfaces with regular light-cured composite

Paedodontics

The health benefit “Dentistry – option 3, Paedodontics” allows an Insured to use **a consultation with a dentist** specialised in **paedodontics** and **undergo the following dental procedures in the scope of paedodontics** (together with the materials used during their provision):

- vital pulp amputation in a tooth with unformed root
- amputation of devitalised deciduous tooth pulp
- paedodontic consultation
- tooth pulp devitalisation in a deciduous tooth with cavity dressing
- dentine impregnation – per tooth
- endodontic treatment of a deciduous tooth
- treatment of pulp necrosis in a deciduous tooth
- medicinal dressing on a deciduous tooth
- adaptation visit (children) – dentistry
- baby tooth cavity filling 1 surface
- baby tooth cavity filling 1 surface, therapeutic
- baby tooth cavity filling 2 surfaces
- baby tooth cavity filling 2 surfaces, therapeutic
- baby tooth cavity filling 3 surfaces
- baby tooth cavity filling 3 surfaces, therapeutic
- preventive fissure sealing – limit: 8

Dental surgery

The health benefit “Dentistry – option 3, Dental surgery” allows an Insured to use **a consultation with a dental surgeon and undergo the following dental procedures in the scope of dental surgery** (together with the materials used during their provision) in Clinics indicated by Insurer:

- dental abscess incision – including drainage
- surgical exposure of an impacted tooth
- surgical exposure of an impacted tooth with bracket attachment
- surgical extraction of a partially impacted tooth
- surgical tooth extraction – surgically complex
- frenuloplasty, meloplasty, glossoplasty — dentistry
- dry socket irrigation + application of medication
- sampling of a biopsy specimen in the oral cavity
- repositioning and immobilisation of an avulsed tooth
- apicoectomy of a posterior tooth
- apicoectomy of a posterior tooth, with retrograde root canal filling
- apicoectomy of an anterior tooth
- apicoectomy of an anterior tooth, with retrograde root canal filling
- single-rooted tooth extraction
- single-rooted deciduous tooth extraction
- extraction of a tooth by intra-alveolar chiselling
- extraction of a tooth by extra-alveolar chiselling with formation of a mucoperiosteal flap
- multi-rooted tooth extraction
- multi-rooted deciduous tooth extraction
- excision of a gingival flap within 1 tooth
- excision of nodule, nodule-like lesion, mucocele — dentistry
- enucleation of odontogenic cyst
- surgical dressing – dentistry

In addition, an Insured can take advantage **of a 15% discount** from the price list of a given Clinic indicated by Insurer **for dental treatments** in the field of **dental surgery** performed at that Clinic:

- bone augmentation 1
- bone augmentation 2
- bone augmentation 3
- maxillary sinus 1 augmentation
- maxillary sinus 2 augmentation
- maxillary sinus 3 augmentation
- autogenic bone transplant to 3 alveoli
- i-GEN membrane or titanium mesh plus application
- collagen membrane plus application
- membrane plus application
- connective tissue replacement membrane plus application
- surgical removal of tooth buds
- closure of oroantral communication or fistula
- alveoloplasty within a half of maxilla – preparation for prosthetic restoration
- alveoloplasty with a transplant – excluding cost of material
- connective tissue transplant from a palate – sampling
- alveolar regeneration / augmentation following extraction using collagen cones
- alveolar regeneration / augmentation following extraction using biomaterial
- tooth reimplantation
- repositioning and immobilisation of a fractured alveolar process
- repositioning and immobilisation of an avulsed mandible
- stitching a lip wound
- inferior alveolar nerve transposition
- temporary management of fractured maxilla
- i-Gen membrane removal
- replenishment of the alveolus with bone replacement material, excluding cost of material
- removal of salivary duct calculus – dentistry
- flap procedure with augmentation with Endobon preparation
- flap procedure with augmentation with Endobon preparation and Osseoguard membrane
- flap procedure with augmentation using Endobon and Emdogain
- application of platelet-rich fibrin (PRF) in dentistry
- Emdogain and Endobon implantation procedure

Endodontics

The health benefit "Dentistry – option 3, Endodontics" allows an Insured to use **a consultation with a dentist and undergo the following dental procedures in the scope of endodontics (together with the materials used during their provision) in Clinics indicated by Insurer:**

- chemical and mechanical root canal preparation
- tooth pulp devitalisation with cavity dressing
- root canal opening
- crown-root inlay removal
- root canal filling

In addition, an Insured can take advantage **of a 15% discount** from the price list of a given Clinic indicated by Insurer **for dental treatments** in the field of **endodontics** performed at that Clinic:

- endodontic treatment of a premolar tooth under a surgical microscope, Stage I
- endodontic treatment of a premolar tooth under a surgical microscope, Stage II
- endodontic treatment of an incisor or canine tooth under a surgical microscope, Stage I
- endodontic treatment of an incisor or canine tooth under a surgical microscope, Stage II
- endodontic treatment of a molar tooth under a surgical microscope, Stage I
- endodontic treatment of a molar tooth under a surgical microscope, Stage II
- specialised assessment of tissue under a surgical microscope
- crown-root inlay removal under a surgical microscope
- removal of a fractured tool from the canal under a surgical microscope
- interventional appointment during endodontic treatment

Prosthetics

The health service "Dentistry – option 3, Prosthetics" allows an Insured to use **a consultation with a prosthodontist** in Clinics indicated by Insurer.

In addition, an Insured can take advantage **of a 15% discount** from the price list of a given Clinic indicated by Insurer **for treatments** in the field of **prosthetics** performed at that Clinic:

- face-bow examination and placement in articulator
- cementation of a prosthetic crown
- cementation of a bridge
- frame denture metal control and correction
- wax teeth control and correction
- malocclusion correction
- composite crown on glass fibre
- all-composite crown
- all-metal cast crown
- all-metal cast crown Stage I
- all-metal cast crown Stage II
- all-gold cast crown, premolar
- all-gold cast crown, premolar Stage I
- all-gold cast crown, premolar Stage II
- all-gold cast crown, molar
- all-gold cast crown, molar Stage I
- all-gold cast crown, molar Stage II
- all-gold cast crown, anterior tooth
- all-gold cast crown, anterior tooth Stage I
- all-gold cast crown, anterior tooth Stage II
- all-ceramic crown
- all-ceramic crown Stage I
- all-ceramic crown Stage II
- all-porcelain crown on zirconia
- all-porcelain crown on zirconia Stage I
- all-porcelain crown on zirconia Stage II
- porcelain crown on zirconia using CAD/CAM Lava Everest method
- porcelain crown on zirconia using CAD/CAM Lava Everest method Stage I
- porcelain crown on zirconia using CAD/CAM Lava Everest method Stage II
- porcelain crown on galvanised metal
- porcelain crown on galvanised metal Stage I
- porcelain crown on galvanised metal Stage II
- porcelain crown on metal without margin
- porcelain crown on metal without margin Stage I
- porcelain crown on metal without margin Stage II
- porcelain crown on metal with a ceramic margin

- porcelain crown on metal with a ceramic margin Stage I
- porcelain crown on metal with a ceramic margin Stage II
- porcelain crown on gold, premolar
- porcelain crown on gold premolar tooth Stage I
- porcelain crown on gold premolar tooth Stage II
- porcelain crown on gold, molar
- porcelain crown on gold molar tooth Stage I
- porcelain crown on gold molar tooth Stage II
- porcelain crown on gold, anterior tooth
- porcelain crown on gold, anterior tooth Stage I
- porcelain crown on gold, anterior tooth Stage II
- galvanised telescopic crown, gold
- galvanised telescopic crown, gold Stage I
- galvanised telescopic crown, gold Stage II
- metal telescopic crown
- metal telescopic crown Stage I
- metal telescopic crown Stage II
- provisional crown using indirect method
- porcelain veneer
- porcelain veneer lateral
- porcelain veneer posterior Stage I
- porcelain veneer posterior Stage II
- porcelain veneer Stage I
- porcelain veneer Stage II
- Maryland missing tooth restoration – acrylic
- Maryland missing tooth restoration – composite
- gradia gingival mask
- gradia gingival mask Stage I
- gradia gingival mask Stage II
- acrylic microdenture
- 1 arch MOCK UP
- 1 point MOCK UP
- models for diagnostic or planning purposes – doctor
- adhesive bridge – 1 point
- denture repair – 1 element
- direct denture lining
- indirect denture lining
- full maxillary denture
- full maxillary denture Stage I
- full maxillary denture Stage II
- full mandibular denture
- full mandibular denture Stage I
- full mandibular denture Stage II
- full denture with metal palate
- partial denture – 1 point
- partial denture supporting 1–4 missing teeth
- partial denture supporting 1–4 missing teeth Stage I
- partial denture supporting 1–4 missing teeth Stage II
- partial denture supporting 5–8 missing teeth
- partial denture supporting 5–8 missing teeth Stage I
- partial denture supporting 5–8 missing teeth Stage II
- partial denture supporting more than 8 teeth
- partial denture supporting more than 8 teeth Stage I
- partial denture supporting more than 8 teeth Stage II
- overdenture on telescopic crowns Stage I
- overdenture on telescopic crowns Stage II
- overdenture on gold latch
- overdenture on gold latch Stage I
- overdenture on gold latch Stage II
- frame denture
- frame denture Stage I
- frame denture Stage II
- frame denture with latches without latch cost
- frame denture with latches without latch cost Stage I
- frame denture with latches without latch cost Stage II
- protective splint sport
- protective splint sport colour
- splint denture
- occlusion alignment using articulator
- WAX UP
- WAX UP INTERDENT
- visualisation of prosthodontic treatment on a model
- all-ceramic crown-root inlay
- all-ceramic crown-root inlay Stage I
- all-ceramic crown-root inlay Stage II
- metal, ceramic, glass fibre crown-root inlay – standard
- crown-root inlay made of gold
- crown-root inlay made of gold combined
- crown-root inlay cast metal
- crown-root inlay cast metal Stage I
- crown-root inlay cast metal Stage II
- crown-root inlay cast metal combined
- crown-root inlay cast metal combined Stage I

- crown-root inlay cast metal combined Stage II
- silver-palladium crown-root inlay
- silver-palladium crown-root inlay Stage I
- silver-palladium crown-root inlay Stage II
- silver-palladium crown-root inlay combined
- silver-palladium crown-root inlay combined Stage I
- silver-palladium crown-root inlay combined Stage II
- crown-root inlay made of gold Stage I
- crown-root inlay made of gold Stage II
- crown-root inlay made of gold combined Stage I
- crown-root inlay made of gold combined Stage II
- composite crown ONLAY INLAY OVERLAY
- metal crown ONLAY INLAY OVERLAY
- porcelain crown ONLAY INLAY OVERLAY
- porcelain crown ONLAY INLAY OVERLAY Stage I
- porcelain crown ONLAY INLAY OVERLAY Stage II
- gold crown inlay
- spherical inlays
- functional impression using individual tray
- teflon replacement
- replacement of Rhein inlay/ball latch – 1 element
- reinforcement of a denture with an arch
- reinforcement of a denture with a gold-plated mesh
- reinforcement of a denture with a steel mesh
- ASC bracket
- latch/bolt/retainer point in frame denture
- latch / bolt / retainer point in frame denture Stage I
- latch / bolt / retainer point in frame denture Stage II
- Bredent latch – 1 element
- Rhein latch / ball latch – 1 element
- removal of a prosthetic crown – 1 element

Orthodontics

The health service “Dentistry – option 3, Prosthetics” allows an Insured to use **a consultation with an orthodontist** in Clinics indicated by Insurer.

In addition, an Insured can take advantage **of a 15% discount** from the price list of a given Clinic indicated by Insurer **for dental treatments** in the field of **orthodontics** performed at that Clinic:

- occlusal analysis and treatment plan development
- block braces
- block braces Stage I
- block braces Stage II
- block braces with modification
- Derichsweiler apparatus
- expander braces
- wide-arch braces – tongue arch
- wide-arch braces – palatal arch
- wide-arch braces Bi-helix, Quad – helix
- wide-arch braces Bi-helix, Quad – helix Stage I
- wide-arch braces Bi-helix, Quad – helix Stage II
- Hass braces
- Hyrax braces
- Hyrax braces Stage I
- Hyrax braces Stage II
- MALU appliance
- Multi-P braces
- Nance braces
- flexible orthodontic appliance
- removable braces
- pendulum braces
- pendulum braces Stage I
- pendulum braces Stage II
- removable braces – Schwarz plate
- removable braces – Schwarz plate Stage I
- removable braces – Schwarz plate Stage II
- fixed braces – aesthetic, non-ligature Damon brackets 1 arch
- fixed braces – metal, non-ligature Damon brackets 1 arch
- fixed braces – aesthetic, non-ligature brackets 1 arch
- fixed braces – metal, non-ligature brackets 1 arch
- fixed braces – aesthetic brackets 1 arch
- fixed braces – aesthetic brackets part of arch 1
- fixed braces – aesthetic brackets part of arch 2
- fixed braces – 2D lingual brackets 1 arch
- fixed braces – closed metal 1 arch
- fixed aesthetic braces 2x4

- fixed aesthetic braces 2x4 Stage I
- fixed aesthetic braces 2x4 Stage II
- fixed metal braces 2x4
- fragmentary fixed braces
- Stockfish braces
- system Benefit braces Stage I
- system Benefit braces Stage II
- TWIN-BLOCK braces
- TWIN-BLOCK braces Stage I
- TWIN-BLOCK braces Stage II
- TWIN-BLOCK braces with a screw – modified Stage I
- TWIN-BLOCK braces with a screw – modified Stage II
- multifunctional braces Molar rotator
- clear aligner follow-up
- clear aligner impression
- additional orthodontic element 1
- additional orthodontic element 2
- additional orthodontic element 3
- Carriere Distalizer
- one wire arch of fixed metal braces
- one wire arch of fixed braces nickel-free brackets
- one wire arch of fixed braces nickel-free brackets Stage I
- one wire arch of fixed braces nickel-free brackets Stage II
- one wire arch of fixed braces individual lingual brackets
- one wire arch of fixed braces individual lingual brackets Stage I
- one wire arch of fixed braces individual lingual brackets Stage II
- one wire arch of fixed braces crystal brackets
- one wire arch of fixed brace with crystal brackets Stage I
- one wire arch of fixed brace with crystal brackets Stage II
- one wire arch of fixed braces metal brackets
- one wire arch of fixed braces with metal brackets Stage I
- one wire arch of fixed braces metal and crystal brackets
- one wire arch of fixed braces metal and crystal brackets Stage I
- one wire arch of fixed braces metal and crystal brackets Stage II
- one wire arch of fixed braces with metal brackets Stage II
- one wire arch of fixed braces porcelain brackets
- one brace of metal, transparent braces
- one brace of metal, fixed braces
- orthodontist consultation in the course of treatment with removable braces
- orthodontist consultation in the course of treatment with fixed braces
- orthodontist's consultation with an impression
- retention control
- class II corrector
- lip-bumper
- 1/2 segment arch
- 1/3 segment arch
- models for diagnostic or planning purposes – orthodontist
- braces repair replacement of 1 element
- braces repair replacement of 2 elements
- braces repair replacement of 3 elements
- braces repair
- braces repair, addition of a wire element
- braces repair, plate breakage
- braces repair, 1 arch wire replacement ceramic brackets
- braces repair, 1 arch wire replacement 2D lingual brackets
- braces repair, 1 arch wire replacement metal brackets
- braces repair, 2 arch wires replacement ceramic brackets
- braces repair, 2 arch wires replacement 2D lingual brackets
- braces repair, 2 arch wires replacement metal brackets
- braces repair, arch wire replacement
- braces repair, 1 screw replacement
- braces repair, 2 screws replacement
- orthognathic treatment planning
- Nance plate
- vestibular plate
- vestibular plate – infant trainer
- plate denture for children
- plate denture for children Stage I
- plate denture for children Stage II

- chin cap
- palatal expander
- NiTi palatal expander
- attachment of a crystal bracket
- attachment of a metal bracket
- retainer 1
- retainer 2
- retainer 3
- retainer arch 1 tooth
- retainer arch 6 teeth
- Guray/OBC wedging
- stripping – 1 tooth
- orthodontic acrylic splint
- space maintainer
- follow-up visit – fixed braces, 2D lingual brackets
- follow-up visit – fixed braces, crystal brackets
- follow-up visit – fixed braces, metal brackets
- follow-up visit – fixed braces, porcelain brackets
- follow-up visit in the course of treatment with removable braces
- follow-up visit in the course of treatment with fixed partial braces
- follow-up visit in the course of treatment with fixed braces x 1
- follow-up visit in the course of treatment with fixed braces with non-ligature Damon brackets – 1 arch
- visit with a vestibular plate
- visit with a chin cap
- visit with cusp grinding
- headgear
- retention plate
- acrylic bite splint
- wire arch replacement individual lingual brackets
- replacement of an aesthetic bracket
- replacement of an individual lingual bracket
- replacement of a metal bracket
- replacement of a 2D lingual metal bracket
- replacement of a porcelain bracket
- tooth separation procedure
- retention arch application
- retention arch application – maxilla
- retention arch application – mandible
- headgear application
- Herbst hinge
- Herbst hinge Stage I
- Herbst hinge Stage II
- removal of fixed braces
- removal of retention arch

Biological dentistry

The health service “Dental care – option 2, Biological dentistry” allows an Insured to benefit from a **15% discount** from the price list of a given Clinic indicated by Insurer **for dental treatments** in the field of **biological dentistry** performed in Clinics indicated by Insurer.

- streptococcus mutans saliva concentration using Saliva-Check Mutans (GC)
- Saliva-Check Buffer (GC) test
- bioreconstruction of lost tooth tissue using ACTIVA (Pulpdent)
- tooth decay infiltration – ICON (DMG)
- tri Plaque ID Gel (GC) control
- local application of MI VARNISH (GC) releasing bioavailable calcium, phosphate and fluoride
- minimally invasive tooth decay treatment using glass hybrid technology – EQUIA FORTE
- restoration of lost tooth tissue using BPA-free G-aenial
- enamel remineralisation with a Tooth Mousse preparation
- maintenance treatment using bioavailable calcium, phosphate and fluoride – GC MI Paste Plus
- molecular and biological assay for pathogens causing periodontitis/periimplantitis using Real-Time PCR – PET standard (MIP PHARMA) method
- molecular and biological assay for pathogens causing periodontitis/periimplantitis using Real-Time PCR – PET plus (MIP PHARMA) method
- molecular and biological assay for pathogens causing periodontitis/periimplantitis using Real-Time PCR – PET deluxe (MIP PHARMA) method
- application of bioactive dentin substitute – Bio-dentine (Septodont)

Periodontics

The health service "Dentistry – option 3, Periodontics" allows an Insured to use **a consultation with an periodontologist** in Clinics indicated by Insurer.

In addition, an Insured can take advantage **of a 15% discount** from the price list of a given Clinic indicated by Insurer **for dental treatments** in the field of **periodontics** performed at that Clinic:

- gingival osteoplasty within 1 tooth
- gingivoplasty within 1 tooth
- open curettage within 1 tooth
- regular curettage within 1 tooth
- simple curettage within 1/4 of dental arch
- specialist periodontal consultation follow-up visit
- dental biostimulation laser
- treatment of oral mucosa lesions – ozonotherapy – dental hygienist
- treatment of oral mucosa lesions – ozonotherapy – doctor
- preparation of a written plan and costs of periodontal treatment
- periodontology Flap (1 tooth)
- periodontology Gingival transplant – up to 2 teeth
- periodontology Bone regeneration control
- periodontology Splinting of maxilla and mandible
- periodontology Tunnelisation
- periodontology Crown lengthening (up to 6 teeth)
- periodontology Crown lengthening of a single-rooted tooth
- periodontology Crown lengthening of a double-rooted tooth
- root planning 1/2 arch
- root planning one arch
- oral cancer Vizilite screening test
- teeth immobilisation with wire ligature – tooth
- teeth immobilisation with composite splint – 1 tooth
- teeth immobilisation with composite splint with additional reinforcements – 1 tooth
- performance of a test for presence of pathogens causing periodontitis/periimplantitis
- vector periodontal apparatus procedure 1 arch
- vector periodontal apparatus procedure 2 arches
- vector prosthetic apparatus procedure 1 arch
- vector prosthetic apparatus procedure 1 tooth (1 to 6 teeth)
- vector prosthetic apparatus procedure 2 arches
- covering exposed teeth roots procedure
- covering exposed teeth roots procedure of 1 tooth area
- covering exposed teeth roots procedure of a 2 teeth area
- covering exposed teeth roots procedure of a 3 teeth area
- biomaterial implantation procedure 1
- biomaterial implantation procedure 2
- biomaterial implantation procedure 3
- Emdogain implantation procedure 1 tooth
- Emdogain implantation procedure 2 teeth
- Emdogain implantation procedure 3 teeth
- NanoBone bone replacement material implantation procedure
- periodontal dressing

Implantology

The health service "Dentistry – option 3, Implantology" allows an Insured to use **a consultation with an implantologist** in Clinics indicated by Insurer.

In addition, an Insured can take advantage **of a 10% discount** from the price list of a given Clinic indicated by Insurer **for dental treatments** in the field of **implantology** performed at that Clinic:

- zirconium bar on implants 4–5 implants
- zirconium bar on implants 4–5 implants Stage I
- zirconium bar on implants 4–5 implants Stage II
- zirconium bar on implants 6–8 implants
- zirconium bar on implants 6–8 implants Stage I
- zirconium bar on implants 6–8 implants Stage II
- titanium bar on 6 implants
- porcelain crown on implant, two-structure on steel
- porcelain crown on implant, two-structure on steel Stage I

- porcelain crown on implant, two-structure on steel Stage II
- provisional immediate crown on an implant made by a dentist
- provisional immediate crown on an implant made by a technician
- locator attachment on an implant
- Toronto acrylic bridge on implants 1 arch
- Toronto acrylic bridge on implants 1 arch Stage I
- Toronto acrylic bridge on implants 1 arch Stage II
- porcelain bridge on implants 1 arch
- porcelain bridge on implants 1 arch Stage I
- porcelain bridge on implants 1 arch Stage II
- porcelain bridge on implants with individual crowns 1 point
- porcelain bridge on implants with individual crowns 1 point Stage I
- porcelain bridge on implants with individual crowns 1 point Stage II
- implant uncovering with a healing screw 1 point
- denture on 2 implants with a bar
- denture on 2 implants with a bar Stage I
- denture on 2 implants with a bar Stage II
- denture on 2 implants with locators
- denture on 2 implants with locators Stage I
- denture on 2 implants with locators Stage II
- denture on 4 implants with a bar
- denture on 4 implants with a bar Stage I
- denture on 4 implants with a bar Stage II
- denture on 4 implants with locators
- denture on 4 implants with locators Stage I
- denture on 4 implants with locators Stage II
- renovation of Toronto acrylic bridge on implants, acrylic replacement
- implant splint, model
- implant splint with titanium positioners
- removal of a micro implant
- removal of a permanent implant
- insertion of an Astra implant
- insertion of an Astra implant and support one-stage
- insertion of a BEGO implant
- insertion of Dentium implant
- insertion of a micro implant
- insertion of a Neodent implant
- insertion of a Straumann implant

Treatment of functional disorders of the masticatory apparatus

The health service “Dentistry – option 3, Treatment of functional disorders of the masticatory apparatus” allows an Insured to use **a consultation with a dentist** in Clinics indicated by Insurer.

In addition, an Insured can take advantage **of a 10% discount** from the price list of a given Clinic indicated by Insurer **for treatment of functional disorders of the masticatory apparatus** performed at that Clinic:

- soft dental guard
- hard dental guard
- NTI dental guard
- face-bow examination and placement in articulator with an MDI examination

Aesthetic dentistry

The health service “Dentistry – option 3, Treatment of functional disorders of the masticatory apparatus” allows an Insured to use **a consultation with a dentist** in Clinics indicated by Insurer.

In addition, an Insured can take advantage **of a 10% discount** from the price list of a given Clinic indicated by Insurer **for dental treatments** in the field of **aesthetic dentistry** performed at that Clinic:

- diastema closure – per tooth
- teeth whitening using internal method – 1 procedure
- whitening of group of teeth using external method – 1 dental arch
- teeth whitening using external method – supplemental set
- teeth whitening using external method – 1 syringe
- tooth whitening Smile Laser 1 arch
- tooth whitening Smile Laser 2 arches
- tooth whitening Smile Laser supplementation
- teeth whitening using external method – 1 syringe – dental hygienist

- teeth whitening using external method – supplemental set – dental hygienist
- teeth whitening Beyond lamp 1 dental arch
- teeth whitening Beyond lamp 2 dental arches
- whitening of group of teeth using external method – 1 dental arch using LED lamp

Dental X-ray

The health service “Dentistry – option 1, Dental X-ray” allows the Insured to benefit, **on the basis of a referral** issued by a dentist, from the following:

- single tooth X-ray
- Panoramic X-ray

X-ray results are provided to the Insured a medium conforming with the standard applicable in a given Clinic.

Guarantee

The Insured is provided with a **24-month guarantee** for conservative treatment in the form of final filling of permanent teeth.

The condition for obtaining it is the systematic use by the Insured **at least once in each 12-month coverage period** or according to an individually agreed schedule at Clinics indicated by Insurer the following healthcare services:

- ✓ **dental check-ups** at the dentist;
- ✓ **hygienic procedures** carried out by a Dentist or dental hygienist consisting of: cleaning teeth from tartar and plaque, as well as fluoridation;
- ✓ **complying with the Dentist’s recommendations;**
- ✓ **maintenance of oral hygiene** as recommended by the Dentist and/or hygienist.

The guarantee **does not cover** conditions occurring as a result of: non-attendance at follow-up and prophylaxis visits, non-compliance with dentist's recommendations, mechanical injuries, accidents, missing posterior teeth (lack of support zones), pathological dental wear (bruxism) or other functional impairments of the masticatory apparatus, physiological bone atrophy and periodontal lesions, general co-morbidities affecting the stomatognathic system (diabetes, osteoporosis, epilepsy, history of radiotherapy and chemotherapy), or temporary fillings (e.g. provided until a prosthesis is prepared).

HOME VISITS – OPTION 2 WITH PARTIAL CO-PAYMENT

The health service “Home visits – option 2 with partial co-payment” allows an Insured to receive **3 home visits in each 12-month coverage period**, at the place of his/her residence, provided that it is within the current territorial coverage of home visits.

After the above limit has been used, the Insured may request a home visit, provided that, prior to the visit, the LUX MED medical dispatcher qualifies it as eligible for a home visit and the required co-payment is made. The co-payment for each additional home visit, carried out after exceeding the limit of 3 home visits within a given 12-month coverage period, is PLN 100.

The current territorial coverage of the home visits is described at www.luxmed.pl. In cities where this service is not available, the Insured may apply for reimbursement. Detailed return policies are available on the website indicated above.

An Insured may apply for reimbursement **exclusively** in the case of **prior eligibility assessment** for a home visit by a Operator medical dispatcher.

Home visits **are made only in medically justified cases** when the health condition of the Insured makes it impossible for him/her to reach the Clinic indicated by Insurer, except in cases of immediate life-threatening conditions.

The premises **not considered** as justification for a home visit do not include, in particular:

- ✓ uncomfortable access to the facility;
- ✓ the need to receive a prescription or obtain sick leave.

A home visit is an **emergency service** provided solely on the visit request day and aimed at making a diagnosis and initiating treatment. Treatment continuation and potential follow-up visits take place solely in Clinics indicated by Insurer.

The home visit service does not include the possibility of selecting a physician. The decision on accepting or refusing a home visit is made by the medical dispatcher based on the information provided.

VIP PERSONAL ASSISTANT

The service "VIP Personal Assistant" allows an Insured to benefit from the individual support of a dedicated advisor – VIP Personal Assistant, who remains in constant telephone contact with the Insured and supports the Insured in arranging health services, including medical tests and examinations and consultations, provided at Clinics designated by Insurer.

10% DISCOUNT ON OTHER SERVICES OFFERED BY LUX MED AND MEDYCYNĄ RODZINNA

The Insured is entitled to a **10% discount** on healthcare services (excluding dental services) offered at LUX MED's own Clinics – this applies to Insurer and Medycyna Rodzinna Clinics listed at www.luxmed.pl. The discount is calculated from the prices applicable at the aforementioned facilities. Discounts cannot be combined.

10% DISCOUNT ON MEDICAL PROCEDURES PROVIDED AT PROFEMED

Each Insured is entitled to a **10% discount** on all medical services provided at the PROFEMED Clinics counted based on the price list available at the facility. Discounts cannot be combined.

HOSPITAL SERVICES

ORTHOPAEDIC CARE

HOSPITALISATION

Hospitalisation caused by accident (with a referral to a surgery or procedure resulting from a trauma occurring during the Orthopaedic Care insurance coverage period and performed within 90 days of its occurrence).

Orthopedic **care includes**: orthopaedic surgeries, orthopaedic fusion materials;

Orthopedic care **does not include**: endoprosthesis; elongation of limbs; osseointegration procedures; spinal surgeries.

PRE-HOSPITALIZATION MEDICAL CARE

Pre-hospitalization medical care includes diagnostic imaging services, laboratory tests, and specialist consultations necessary to prepare for Hospitalization (the full scope of tests and consultations will be determined during the preparation of the Insured for hospitalization, upon acceptance of the Benefit request form).

Pre-hospitalization medical care **does not include**:

- tests and consultations related to pre-hospitalization medical care ordered by a medical facility other than the one indicated by us;
- outpatient treatment, including procedures;
- tests if, during qualification, the doctor does not decide that hospitalization is necessary;
- pregnancy care.

Pre-hospitalization medical care **is necessary** for:

- determining the need for planned hospitalization, its type, method, and scope of the procedure;
- qualifying the Insured for hospitalization;
- determining the date of the operation or procedure;
- developing a treatment plan.

Pre-hospitalization medical care **is not the same as:**

- making a diagnosis;
- monitoring treatment;
- general medical counseling;
- providing a second medical opinion.

POST-HOSPITALISATION MEDICAL CARE

Post-hospitalization care **includes** 8 follow-up visits at a medical facility designated by us. These visits are intended to monitor the outcomes of the procedure performed and the recovery process, and are provided within 60 days from the date of hospital discharge or until the end of the rehabilitation period specified below.

We also provide care in the event of a sudden deterioration in the Insured Person's health condition after the Benefit has been provided. In such cases, the scope of care is adjusted to the situation and medical needs, with the aim of improving or restoring the Insured Person's health. The scope of the Benefit is determined by the Physician designated by us.

Post-hospitalization medical care is provided exclusively in relation to the Benefit performed under the Agreement.

REHABILITATION

Post-hospitalization rehabilitation **includes:**

- necessary physiotherapy and kinesiotherapy procedures as recommended by medical or physiotherapy personnel following orthopedic procedures, for a period of up to 12 weeks from the date of hospital discharge;
- imaging tests necessary to monitor the progress of rehabilitation;
- a medical consultation summarizing the rehabilitation period.

The detailed scope of rehabilitation will be determined before the end of the hospitalization.

Post-hospitalization rehabilitation **does not include:**

- rehabilitation procedures resulting from indications other than the consequences of a surgical procedure performed under the insurance coverage;
- fracture therapy using bone growth stimulators that utilize physical effects (e.g., ultrasound waves);
- rehabilitation prescribed during qualification but required to be performed prior to the procedure.

Rehabilitation is provided exclusively in relation to the Benefit performed under the Agreement.

We do not provide rehabilitation prescribed by a medical facility other than the one designated by us.

HOSPITAL CARE COORDINATION

Immediately after the start of the Coverage Period, we will provide the Insured Person with the contact details of the Hospital Care Coordination Team. The information will be delivered via email, SMS, or by post, depending on the contact details we have received.

The Insured Person may use the Hospital Care Coordination services according to their needs. They may choose to use part or all of the services offered.

The scope of services we offer under the Hospital Care Coordination **includes:**

- a) receiving the Benefit request form from the Insured and maintaining ongoing contact with the Insured during the verification of the request, as well as throughout the duration of the Agreement;
- b) coordination of care for the Insured in the case of Emergency Care:

- verifying eligibility for the Benefit;
 - providing the Insured with guidance on further steps;
 - contacting the Emergency Department or Clinic;
 - assisting with admission to the Hospital or Clinic and organizing necessary tests and consultations in accordance with the Physician's recommendations;
 - assisting in compiling the Insured Person's medical documentation;
 - contacting the person authorized to receive medical information about the Insured;
- c) coordination of care for the Insured Person prior to Hospitalization:
- verifying eligibility for the Benefit, including obtaining the Insurer's decision regarding the submitted request;
 - presenting hospitalization options – offering a selection of available Hospitals and Physicians, as well as a midwife in the case of an Insured planning childbirth;
 - scheduling the hospital stay in accordance with the Insured's choice;
 - assisting in scheduling tests and consultations required for Hospitalization qualification;
 - monitoring the Insured's completion of tests and consultations;
 - reminding the Insured of the hospital admission date and required documents, as well as confirming the Insured's presence at the Hospital;
 - coordinating the flow of medical documentation between the Insured Person and the Hospital;
 - providing information regarding the hospital stay.
- d) coordination during Hospitalization:
- forwarding all documents necessary for the provision of the Benefit to the Insured;
 - maintaining ongoing contact with the Hospital;
 - providing updates on the current status of medical procedures to the person authorized to receive medical information about the Insured;
- e) scheduling a follow-up visit after Hospitalization, as well as presenting a post-Benefit care plan;
- f) organizing medical transport, if it results from medically confirmed indications approved by us, which includes ground transportation:
- inter-hospital transport in cases where we arrange medical transport to another facility as part of continued treatment covered by the insurance, or to the nearest hospital for continued treatment when further diagnostics and treatment fall outside the scope of our responsibility;
 - from the Hospital to the Insured Person's place of residence;
- g) coordination of post-Hospitalization care, in accordance with the Physician's recommendations:
- scheduling tests or rehabilitation prescribed for the Insured;
 - organizing ground medical transport, if it results from medically confirmed indications approved by us, which includes ground transportation: from the Insured's place of residence to the Hospital; from the Hospital to the Insured's place of residence;
- h) compiling the Insured's medical documentation.

SECOND MEDICAL OPINION SERVICE

The health benefit "Second Medical Opinion" enables the Insured Person to verify a diagnosis by obtaining an independent medical opinion prepared by internationally recognized physicians who specialize in the relevant

field of medicine—without the need to travel outside of Poland.

The opinion is based on existing medical documentation and applies to cases in which a diagnosis has been made, bodily injury has been identified, or surgical treatment or a procedure has been recommended.

This health benefit applies to the following diseases and medical conditions:

- Neoplasms
- Myocardial infarction
- Coronary artery disease requiring an operation
- Coma
- Cerebral stroke
- Multiple sclerosis
- Paralysis, Plegia, Paresis
- Chronic obstructive pulmonary disease
- Emphysema
- Inflammatory bowel disease
- Chronic liver disease
- Renal failure
- Chronic pelvic pain
- Diabetes mellitus
- Thromboembolism
- Amputations
- Rheumatoid arthritis
- Severe burns
- Sudden loss of sight due to illness
- Transplantation of large organs
- Neurodegenerative disease/Alzheimer's disease
- Loss of hearing
- Hip and knee replacement surgery
- Loss of speech
- Serious injuries
- Parkinson's disease

Each case submitted under the scope of the Health Benefit is subject to a comprehensive analysis conducted by internationally recognized medical specialists, selected through a patented analytical process.

The specialist reviews the initial diagnosis or the treatment plan proposed by the attending physician of the Insured in Poland and then formulates detailed recommendations regarding further medical management.

As part of the process of obtaining an independent medical opinion, medical documentation, imaging test results, and—if necessary—histopathological samples are collected. The specialist conducts a thorough analysis of all available data and prepares a comprehensive report that includes either confirmation of the existing diagnosis and treatment plan or a recommendation to change the medical approach. The report is prepared in English and translated into Polish.

Additionally, as part of the Health Benefit, the Insured Person may:

- receive answers from a medical specialist to basic questions regarding the given condition, provided electronically without the need to submit full medical documentation—based on a detailed interview conducted by phone;
- receive, in the form of a report, a recommendation of three medical specialists from outside the territory of the Republic of Poland who possess the highest qualifications to provide further treatment.

In addition, as part of the Health Benefit, assistance is provided in organizing a consultation with the selected medical specialist. This includes logistical support (excluding coverage of costs) outside the territory of Poland, particularly in the following areas: scheduling medical appointments; coordinating matters related to treatment; organizing hospital admission; booking appointments, accommodation, and transportation; ongoing support for the Insured Person at the place of treatment; monitoring the course of medical care; overseeing the quality of medical services provided; verifying the accuracy of billed charges; and negotiating discounts for healthcare services.